

Taxation statistics 2010–11

Table 6: Cost of compliance

Income tax return time-box data, by lodgment method - average time to complete form, 2006–07 to 2010–11 income years¹

Notes:

- * The symbol 'n.a.' used in this publication means not applicable or not available.
- * Totals may not equal the sum of components due to rounding.
- * The statistics reported in this table do not necessarily align exactly with statistics in the Cost of compliance chapter tables, due to system issues.

- * In order to meet privacy regulations, the following measures have been applied.
 - (a) Number indicators shown may have been rounded to the nearest multiple of 5.
 - (b) Statistics for some items may not be included in some tables.

- 1 The statistics for the 2010–11 income year were sourced from 2011 returns processed by 31 October 2012. The statistics are not necessarily complete. The statistics for the earlier income years are as at 31 October of the following year, for example 2009–10 income year, 2010 returns processed by 31 October 2011. For further information, please refer to the 'Source of cost of compliance statistics' section in the 'Cost of compliance' chapter of *Taxation statistics 2010–11*.
- 2 Extreme outlier values of time taken to complete forms have been removed.

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**Income tax return time-box data, by lodgment method - average time to complete form,
2006–07 to 2010–11 income years¹**

Lodgment Type		No. of clients	Total hours²	2006–07 Average Hours²	No. of clients	Total hours²	2007–08 Average Hours²	No. of clients	Total hours²	2008–09 Average Hours²
Individual	Agent return	19,196	80,964	4.2	24,055	93,665	3.9	21,222	83,072	3.9
	Self preparer e-tax	38,486	167,257	4.3	50,687	224,602	4.4	51,634	215,824	4.2
	Self preparer taxpack	17,965	99,046	5.5	17,584	102,535	5.8	17,605	99,232	5.6
	Total	75,647	347,267	4.6	92,326	420,802	4.6	90,461	398,128	4.4
Company	Agent return	11,768	97,011	8.2	11,842	100,330	8.5	11,159	97,952	8.8
	Self preparer taxpack	17,794	106,008	6.0	19,048	118,596	6.2	18,759	106,537	5.7
	Total	29,562	203,019	6.9	30,890	218,926	7.1	29,918	204,489	6.8
Fund	Agent return	10,045	54,359	5.4	12,659	86,103	6.8	14,359	79,113	6.3
	Self preparer taxpack	2,225	16,086	7.2	2,395	21,835	9.1	2,221	23,184	10.3
	Total	12,270	70,445	5.7	15,054	107,938	7.2	16,580	102,297	6.2
Partnership	Agent electronic lodgment	6,381	38,596	6.0	5,201	30,067	5.8	4,880	30,661	6.3
	Agent paper	477	4,593	9.6	352	2,896	8.2	335	3,436	10.3
	Self preparer electronic lodgment							41	299	7.3
	Self preparer paper	6,409	57,486	9.0	5,804	55,334	9.5	5,518	49,331	8.9
	Total	13,267	100,675	7.6	11,357	88,297	7.8	10,774	83,727	7.8
Trust	Agent electronic lodgment	6,471	47,025	7.3	6,376	40,570	6.4	6,449	42,309	6.6
	Agent paper	981	7,613	7.8	956	6,520	6.8	708	4,635	6.5
	Self preparer electronic lodgment							302	1,842	6.1
	Self preparer paper	6,351	41,100	6.5	5,923	36,524	6.2	6,187	38,357	6.2
	Total	13,803	95,738	6.9	13,255	83,614	6.3	13,646	87,143	6.4

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Income tax return time-box data, by lodgment method - average time to complete form, 2006–07 to 2010–11 income years¹

Lodgment Type		No. of clients	Total hours²	2009–10 Average Hours²	No. of clients	Total hours²	2010–11 Average Hours²
Individual	Agent return	23,012	80,680	3.5	22,861	80,165	3.5
	Self preparer e-tax	59,356	280,178	4.7	64,664	301,951	4.7
	Self preparer taxpack	16,819	98,205	5.8	19,007	110,382	5.8
	Total	99,187	459,063	4.6	106,532	492,498	4.6
Company	Agent return	11,211	85,437	7.6	9,796	76,517	7.8
	Self preparer taxpack	18,867	134,366	7.1	19,582	133,232	6.8
	Total	30,078	219,803	7.3	29,378	209,749	7.1
Fund	Agent return	15,601	77,236	5.0	16,141	82,999	5.1
	Self preparer taxpack	2,112	26,027	12.3	2,036	28,908	14.2
	Total	17,713	103,263	5.8	18,177	111,907	6.2
Partnership	Agent electronic lodgment	4,524	28,542	6.3	3,580	24,506	6.8
	Agent paper	248	2,148	8.7	232	2,088	9.0
	Self preparer electronic lodgment				7	60	8.6
	Self preparer paper	5,279	56,209	10.6	4,823	49,733	10.3
	Total	10,051	86,899	8.6	8,642	76,387	8.8
Trust	Agent electronic lodgment	5,968	37,591	6.3	5,757	35,369	6.1
	Agent paper	784	4,181	5.3	738	4,368	5.9
	Self preparer electronic lodgment				23	161	7.0
	Self preparer paper	6,330	51,788	8.2	6,346	51,192	8.1
	Total	13,082	93,560	7.2	12,864	91,090	7.1