

Table 1. Number of Income Management participants by location and measure as at 3 November 2023

1.1 Northern Territory

Measure	Location						Total
	Alice Springs	Barkly	Katherine	Daly - Tiwi - West Arnhem	East Arnhem	Rest of NT	
Disengaged Youth	957	235	807	873	679	916	4,467
Long Term Welfare Payment Recipient	3,174	786	2,242	2,613	1,758	3,761	14,334
Voluntary Income Management	551	144	288	319	223	280	1,805
Child Protection	<5	<5	0	0	0	0	<5
Vulnerable Welfare Payment Recipient	16	6	18	16	18	n.p.	n.p.
Vulnerable Welfare Payment Recipient - Youth	79	17	51	34	14	66	261
Supporting People at Risk	<5	0	0	0	0	0	<5

1.2 Western Australia

Measure	Location				Total
	Kimberley	NG Lands and Kiwirrkurra Community	Greater Perth and Peel	Rest of WA	
Disengaged Youth	11	109	n.p.	<5	129
Long Term Welfare Payment Recipient	26	413	6	6	451
Voluntary Income Management	223	125	n.p.	<5	451
Child Protection	0	0	17	0	17
Vulnerable Welfare Payment Recipient	0	10	0	0	10
Vulnerable Welfare Payment Recipient - Youth	<5	19	<5	n.p.	27
Supporting People at Risk	0	0	0	0	0

1.3 Queensland

Measure	Location			Total
	Logan	Rockhampton and Livingston	Rest of QLD	
Disengaged Youth	<5	0	n.p.	20
Long Term Welfare Payment Recipient	n.p.	<5	41	48
Voluntary Income Management	19	18	9	46
Child Protection	0	0	0	0
Vulnerable Welfare Payment Recipient	<5	<5	<5	5
Vulnerable Welfare Payment Recipient - Youth	254	78	42	374
Supporting People at Risk	0	0	0	0

1.4 South Australia

Measure	Location				Total
	Greater Adelaide	Playford	APY Lands	Rest of SA	
Disengaged Youth	n.p.	0	<5	7	14
Long Term Welfare Payment Recipient	19	6	9	24	58
Voluntary Income Management	n.p.	17	54	<5	82
Child Protection	n.p.	0	0	<5	9
Vulnerable Welfare Payment Recipient	0	<5	<5	0	<5
Vulnerable Welfare Payment Recipient - Youth	24	92	5	11	132
Supporting People at Risk	0	0	0	0	0

1.5 Victoria

Measure	Location		Total
	Shepparton	Rest of VIC	
Disengaged Youth	0	6	6
Long Term Welfare Payment Recipient	0	11	11
Voluntary Income Management	n.p.	<5	36
Child Protection	0	0	0
Vulnerable Welfare Payment Recipient	5	<5	n.p.
Vulnerable Welfare Payment Recipient - Youth	29	18	47
Supporting People at Risk	0	0	0

1.6 New South Wales

Measure	Location		Total
	Greater Sydney	Rest of NSW	
Disengaged Youth	0	<5	<5
Long Term Welfare Payment Recipient	<5	n.p.	9
Voluntary Income Management	n.p.	<5	9
Child Protection	0	0	0
Vulnerable Welfare Payment Recipient	7	0	7
Vulnerable Welfare Payment Recipient - Youth	25	24	49
Supporting People at Risk	0	0	0

Table 2. Current Income Management participants with an active BasicsCard by state/territory as at 3 November 2023

The BasicsCard is one option available to Income Management participants. Most customers, but not all, choose to use a BasicsCard to access their income managed funds. A small number of IM participants choose to use other payment options, such as direct debit or BPay.

Current Income Management participants with an active BasicsCard by state/territory	
Northern Territory	20,797
Western Australia	1,066
Queensland	469
South Australia	287
Victoria	98
New South Wales	67
Australian Capital Territory/Tasmania/Unknown	19

Table 3. Number of Income Management exemptions by Indigenous Indicator as at 3 November 2023

Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of Income Management.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	<5	n.p.	13
Full Time Students	36	335	371
Parenting Requirements	386	632	1,018
Special Benefit	5	6	11
Regular Paid Employment	6	20	26
< 25% of Max Payment	342	300	642
Auto < 25% Of Max Rate Payment	<5	n.p.	11
Child Participating In Approved Activity	<5	n.p.	13

Table 4. Number of enhanced Income Management (eIM) participants by current location, volunteers and First Nations participants as at 3 November 2023

enhanced Income Management location	Income Support Payment												Total Participants	Per cent Indigenous	Per cent volunteers
	Abstudy (Living Allowance)	Austudy	Carer Payment	Disability Support Pension	JobSeeker Payment	Parenting Payment Partnered	Parenting Payment Single	Partner Allowance	Special Benefit	Widow Allowance	Youth Allowance	Other Payments ¹			
APY Lands (SA)	0	0	0	<5	6	<5	<5	0	0	0	<5	0	17	100%	65%
Bankstown (NSW)	0	0	0	<5	8	0	<5	0	0	0	14	0	27	22%	n.p.
Bundaberg & Hervey Bay (QLD)	0	0	0	0	5	0	n.p.	0	0	0	<5	0	12	n.p.	n.p.
Cape York (QLD)	0	0	<5	8	46	8	27	0	0	0	<5	13	105	n.p.	0%
Ceduna & Surrounds (SA)	0	0	<5	n.p.	11	0	<5	0	0	0	0	0	21	52%	n.p.
East-Kimberley (WA)	0	0	<5	10	15	0	7	0	0	0	0	<5	39	n.p.	79%
Goldfields (WA)	0	0	<5	n.p.	15	<5	5	0	0	0	0	<5	36	39%	100%
Greater Adelaide (SA)	0	0	0	<5	5	0	<5	0	0	0	<5	<5	n.p.	n.p.	42%
Greater Perth and Peel (SA)	0	0	0	6	<5	0	<5	0	0	0	<5	<5	18	28%	50%
Greater Shepparton (VIC)	0	0	0	0	<5	0	<5	0	0	0	17	0	20	30%	0%
Kimberley (WA)	0	0	0	0	<5	0	<5	0	0	0	<5	0	6	100%	0%
Rockhampton and Livingstone (QLD)	0	0	<5	<5	<5	0	0	0	0	0	<5	0	7	n.p.	n.p.
Logan (QLD)	0	0	0	<5	10	0	0	0	<5	0	78	0	93	22%	n.p.
NG Lands and Kiwikurra Community (WA)	0	0	0	<5	<5	<5	<5	0	0	0	<5	<5	14	100%	64%
Northern Territory	<5	0	17	75	3,182	433	1,103	0	<5	0	356	36	5,208	82%	2%
Other / Out of Area	0	0	0	<5	39	<5	15	0	0	0	9	0	66	62%	n.p.
Greater Perth and Peel (WA)	0	0	0	0	0	0	0	0	0	0	<5	0	<5	100%	0%
Playford (SA)	0	0	0	<5	<5	0	<5	0	<5	0	21	0	27	44%	0%
Rockhampton and Livingstone (QLD)	0	0	0	<5	<5	0	0	0	0	0	19	0	24	67%	n.p.

¹ Individuals in the 'other payments' column are not on a category P payment and may have volunteered to be on the CDC program (section 124PH of the Act), or placed on by referral from the FRC.

² Participants in Cape York and Doomadgee region include voluntary and compulsory participants referred by the Family Responsibilities Commission. Breakdown of Cape York and Doomadgee participant numbers by voluntary status is not provided.

³ Some participants may move outside enhanced IM regions and continue to be eligible for the program.

Notes

Additional information on legislation, Income Management, location, data confidentialisation and data caveats can found in Income Management metadata update.