

Table 1. Number of Income Management participants by location and measure as at 29 March 2024

1.1 Northern Territory

Measure	Location						Total
	Alice Springs	Barkly	Katherine	Daly - Tiwi - West Arnhem	East Arnhem	Rest of NT	
Disengaged Youth	848	181	578	771	601	549	3,528
Long Term Welfare Payment Recipient	2,939	597	1,716	2,524	1,691	2,640	12,107
Voluntary Income Management	527	123	256	332	210	174	1,622
Child Protection	0	<5	0	0	0	0	<5
Vulnerable Welfare Payment Recipient	23	<5	13	16	20	25	n.p.
Vulnerable Welfare Payment Recipient - Youth	36	n.p.	19	18	<5	36	120
Supporting People at Risk	<5	0	0	0	0	0	<5

1.2 Western Australia

Measure	Location				Total
	Kimberley	NG Lands and Kiwirrkurra Community*	Greater Perth and Peel	Rest of WA	
Disengaged Youth	<5	0	0	<5	5
Long Term Welfare Payment Recipient	16	n.p.	<5	7	32
Voluntary Income Management	196	n.p.	91	<5	335
Child Protection	0	0	10	0	10
Vulnerable Welfare Payment Recipient	0	<5	0	<5	<5
Vulnerable Welfare Payment Recipient - Youth	<5	8	<5	<5	13
Supporting People at Risk	0	0	0	0	0

*Centrelink customer locations were updated as part of an ICT change in March 2024, to improve accuracy. Location figures may vary between reporting months February – March 2024.

1.3 Queensland

Measure	Location			Total
	Logan	Rockhampton and Livingston	Rest of QLD	
Disengaged Youth	<5	0	n.p.	18
Long Term Welfare Payment Recipient	0	<5	n.p.	31
Voluntary Income Management	16	14	5	35
Child Protection	0	0	0	0
Vulnerable Welfare Payment Recipient	<5	<5	<5	5
Vulnerable Welfare Payment Recipient - Youth	92	33	21	146
Supporting People at Risk	0	0	0	0

1.4 South Australia

Measure	Location				Total
	Greater Adelaide	Playford	APY Lands	Rest of SA	
Disengaged Youth	<5	<5	10	<5	16
Long Term Welfare Payment Recipient	15	<5	n.p.	13	40
Voluntary Income Management	n.p.	14	65	<5	91
Child Protection	<5	0	0	0	<5
Vulnerable Welfare Payment Recipient	0	<5	<5	0	<5
Vulnerable Welfare Payment Recipient - Youth	6	32	0	6	44
Supporting People at Risk	0	0	0	0	0

1.5 Victoria

Measure	Location		Total
	Shepparton	Rest of VIC	
Disengaged Youth	0	<5	<5
Long Term Welfare Payment Recipient	0	6	6
Voluntary Income Management	n.p.	<5	28
Child Protection	0	0	0
Vulnerable Welfare Payment Recipient	n.p.	<5	6
Vulnerable Welfare Payment Recipient - Youth	9	8	17
Supporting People at Risk	0	0	0

1.6 New South Wales

Measure	Location		Total
	Greater Sydney	Rest of NSW	
Disengaged Youth	0	<5	<5
Long Term Welfare Payment Recipient	<5	0	<5
Voluntary Income Management	5	5	10
Child Protection	0	0	0
Vulnerable Welfare Payment Recipient	5	0	5
Vulnerable Welfare Payment Recipient - Youth	9	11	20
Supporting People at Risk	0	0	0

Table 2. Current Income Management (IM) participants with an active BasicsCard by state/territory as at 29 March 2024

The BasicsCard is one option available to Income Management participants. Most customers, but not all, choose to use a BasicsCard to access their income managed funds. A small number of IM participants choose to use other payment options, such as direct debit or BPay.

Current Income Management participants with an active BasicsCard by state/territory	
Northern Territory	17,324
Western Australia	386
Queensland	228
South Australia	193
Victoria	56
New South Wales	38
Australian Capital Territory/Tasmania/Unknown	<5

Table 3. Number of Income Management exemptions by Indigenous Indicator as at 29 March 2024

Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of Income Management.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	<5	n.p.	7
Full Time Students	41	273	314
Parenting Requirements	244	376	620
Regular Paid Employment	<5	<5	<5
< 25% of Max Payment	<5	n.p.	10
Auto < 25% Of Max Rate Payment	376	252	628
Child Participating In Approved Activity	<5	<5	6

Table 4. Number of enhanced Income Management (enhanced IM) participants by current location, volunteers and First Nations participants as at 29 March 2024

	Income support payment															
enhanced Income Management region	Abstudy (Living Allowance)	Age Pension	Austudy	Carer Payment	Disability Support Pension	Family Tax Benefit	JobSeeker Payment	Parenting Payment Partnered	Parenting Payment Single	Partner Allowance	Special Benefit	Youth Allowance	Other Payments	Total Participants	Per cent Indigenous	Per cent volunteers
APY Lands (SA)	0	<5	0	0	n.p.	0	24	7	13	0	0	8	0	60	93%	52%
Bankstown (NSW)	0	0	0	0	<5	0	20	0	<5	0	0	48	0	74	19%	n.p.
Bundaberg & Hervey Bay (QLD)	0	0	0	0	0	0	<5	0	5	0	0	<5	0	13	n.p.	69%
Cape York (QLD)	0	12	0	<5	12	0	37	8	15	0	0	0	<5	87	94%	0%
Ceduna & Surrounds (SA)	0	0	0	<5	n.p.	0	8	0	0	0	0	0	0	17	53%	88%
East-Kimberley (WA)	0	<5	0	<5	9	0	19	<5	6	0	0	<5	0	45	91%	62%
Goldfields (WA)	0	<5	0	<5	9	0	18	0	n.p.	0	0	0	0	34	41%	94%
Greater Adelaide (SA)	<5	<5	0	0	<5	0	20	<5	7	0	0	19	0	53	57%	11%
Greater Perth and Peel	<5	<5	0	<5	6	0	7	0	<5	0	0	5	0	26	38%	46%
Greater Shepparton (VIC)	0	0	0	<5	<5	0	<5	0	<5	0	0	49	0	55	24%	n.p.
Kimberley (WA)	0	0	0	0	5	0	12	<5	7	0	0	<5	0	29	93%	31%
Logan (QLD)	0	0	0	<5	13	0	52	<5	8	0	<5	282	0	364	32%	2%
NG Lands and Kiwirrkurra Community (WA)	0	0	0	0	5	0	6	<5	<5	0	0	8	0	26	100%	46%
Northern Territory	7	28	0	37	189	65	6288	717	2012	0	n.p.	1346	<5	10698	81%	3%
Playford (SA)	0	0	0	0	<5	0	n.p.	0	<5	0	<5	85	0	94	22%	0%
Rockhampton and Livingstone	0	<5	0	<5	n.p.	0	16	0	<5	0	<5	70	0	96	44%	9%
Other / Out of Area	0	0	<5	0	<5	0	87	<5	23	0	0	68	0	186	49%	3%

¹ Participants in Cape York and Doomadgee region include voluntary and compulsory participants referred by the Family Responsibilities Commission. Breakdown of Cape York and Doomadgee participant numbers by voluntary status is not provided.

² Some participants may move outside enhanced IM regions and continue to be eligible for the program.

Notes

- Additional information on legislation, Income Management, location, data confidentialisation and data caveats can be found in Income Management metadata update.
- Cells less than 5 are suppressed as less than 5. In some instances, figures may not be provided if the actual number can be derived. As a result, the sum of each row in a column may not add to equal the column totals.