

Table 1. Number of Income Management participants by location and measure as at 27 September 2024

	IM Measures								
Income Management region	Disengaged Youth	Long-Term Welfare Payment Recipient	Voluntary Income Management	Child Protection	Vulnerable Welfare Payment Recipient	Vulnerable Welfare Payment Recipient – Youth	Supporting People at Risk	Total Participants	Per cent Indigenous
Northern Territory	2,520	9,476	1,371	0	87	22	0	13,476	88%
Alice Springs	622	2,289	460	0	18	7	0	3,396	93%
Barkly	137	479	n.p.	0	<5	<5	0	729	93%
Katherine	373	1,284	209	0	13	n.p.	0	1,885	92%
Daly - Tiwi - West Arnhem	576	2,033	283	0	15	0	0	2,907	92%
East Arnhem	440	1,406	154	0	n.p.	<5	0	2,021	93%
Remainder of NT	372	1,985	155	0	19	7	0	2,538	69%
Western Australia	<5	15	268	<5	<5	<5	0	296	74%
Kimberley	<5	n.p.	153	0	0	0	0	164	96%
NG Lands and Kiwirrkurra Community	0	<5	n.p.	0	<5	<5	0	41	100%
Greater Perth and Peel	0	<5	n.p.	<5	0	0	0	84	15%
Remainder of WA	<5	<5	<5	0	0	<5	0	7	100%
Queensland	6	23	26	0	<5	9	0	68	53%
Logan	0	<5	13	0	<5	n.p.	0	23	22%
Rockhampton and Livingstone	0	0	n.p.	0	<5	<5	0	14	n.p.
Remainder of QLD	6	n.p.	<5	0	<5	0	0	31	n.p.
South Australia	n.p.	22	63	<5	<5	9	0	108	78%
Greater Adelaide	<5	10	n.p.	<5	0	<5	0	24	75%
Playford	0	<5	13	0	<5	5	0	22	27%
APY Lands	<5	7	42	0	<5	0	0	55	n.p.
Remainder of SA	<5	<5	<5	0	0	<5	0	7	n.p.
Victoria	0	<5	26	0	6	<5	0	36	25%
Shepparton	0	0	n.p.	0	n.p.	<5	0	31	16%
Remainder of VIC	0	<5	<5	0	<5	0	0	5	n.p.
New South Wales	0	<5	n.p.	0	5	<5	0	19	26%
Bankstown	0	0	n.p.	0	5	<5	0	11	n.p.
Remainder of NSW	0	<5	<5	0	0	<5	0	8	n.p.
Other (inc. Australian Capital Territory, Tasmania, Unknown)	0	<5	<5	0	0	0	0	6	n.p.
Total	2,539	9,543	1,767	5	108	47	0	14,009	87%

Table 2. Current Income Management (IM) participants with an active BasicsCard by state/territory as at 27 September 2024

The BasicsCard is one option available to Income Management participants. Most customers, but not all, choose to use a BasicsCard to access their income managed funds. A small number of IM participants choose to use other payment options, such as direct debit or BPay.

Current Income Management participants with an active BasicsCard by state/territory	
Northern Territory	13,381
Western Australia	283
Queensland	68
South Australia	104
Victoria	35
New South Wales	15
Australian Capital Territory/Tasmania/Unknown	5

Table 3. Number of Income Management exemptions by Indigenous Indicator as at 27 September 2024

Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long-Term Welfare Payment Recipient Measures of Income Management.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	<5	n.p.	8
Full Time Students	36	295	331
Parenting Requirements	69	64	133
< 25% of Max Payment	0	<5	<5
Auto < 25% Of Max Rate Payment	323	164	487

Table 4. Number of enhanced Income Management (enhanced IM) participants by current location, volunteers and First Nations participants as at 27 September 2024

	Enhanced IM Measure									
Enhanced Income Management region	Disengaged Youth	Long-Term Welfare Payment Recipient	Voluntary Income Management	Child Protection	Vulnerable Welfare Payment Recipient	Vulnerable Welfare Payment Recipient – Youth	Supporting People at Risk	Queensland Commission ¹	Total Participants	Per cent Indigenous
Northern Territory	3,695	10,927	698	0	258	134	0	0	15,712	81%
Alice Springs	762	2,063	162	0	86	21	0	0	3,094	88%
Barkly	220	701	47	0	14	5	0	0	987	92%
Katherine	753	1,965	167	0	40	16	0	0	2,941	92%
Daly - Tiwi - West Arnhem	611	1,813	139	0	42	5	0	0	2,610	90%
East Arnhem	533	1,313	119	0	14	11	0	0	1,990	93%
Rest of NT	816	3,072	64	0	62	76	0	0	4,090	55%
Western Australia	23	92	94	11	9	9	0	0	238	74%
Kimberley	8	36	14	<5	<5	<5	0	0	66	91%
NG Lands and Kiwirrkurra Community	<5	n.p.	13	0	6	<5	0	0	37	n.p.
Greater Perth and Peel	6	22	17	n.p.	0	<5	0	0	53	38%
East – Kimberley	n.p.	19	22	<5	0	<5	0	0	48	n.p.
Goldfields	<5	<5	28	0	0	<5	0	0	34	47%
Queensland	n.p.	n.p.	28	0	155	498	0	64	771	38%
Logan	5	18	10	0	115	400	0	0	548	31%
Rockhampton and Livingstone	<5	<5	10	0	40	n.p.	0	0	147	41%
Cape York ¹	0	0	0	0	0	0	0	64	64	n.p.
Bundaberg and Hervey Bay	0	<5	8	0	0	<5	0	0	12	n.p.
South Australia	n.p.	78	67	n.p.	26	153	0	0	362	56%
Greater Adelaide	7	34	n.p.	n.p.	n.p.	n.p.	0	0	93	49%
Playford	n.p.	5	<5	0	n.p.	123	0	0	149	33%
APY Lands	18	39	45	0	<5	<5	0	0	107	93%
Ceduna	0	0	13	0	0	0	0	0	13	54%
Victoria (Shepparton)	0	<5	<5	0	5	53	0	0	62	27%
New South Wales (Bankstown)	<5	10	<5	0	27	60	0	0	101	22%
Out of area²	41	152	n.p.	<5	18	97	0	0	318	58%
Total	3,798	11,280	900	20	498	1,004	0	64	17,564	78%

Table 5. Number of enhanced Income Management (enhanced IM) participants by current location and benefit type as at 27 September 2024

Enhanced Income Management region	Abstudy (Living Allowance)	Age Pension	Austudy	Carer Payment	Disability Support Pension	Family Tax Benefit	JobSeeker Payment	Parenting Payment Partnered	Parenting Payment Single	Partner Allowance	Special Benefit	Youth Allowance	Other Payments	Total Participants
Northern Territory	25	56	<5	70	301	n.p.	8,959	984	2,886	0	0	2,318	n.p.	15,712
Alice Springs	<5	12	0	19	70	17	1,681	154	609	0	0	528	<5	3,094
Barkly	<5	6	0	5	19	<5	539	64	205	0	0	144	<5	987
Katherine	<5	16	0	10	61	10	1,670	229	483	0	0	455	<5	2,941
Daly - Tiwi - West Arnhem	n.p.	10	0	6	52	n.p.	1,602	200	308	0	0	418	0	2,610
East Arnhem	<5	7	0	12	41	15	1,178	181	246	0	0	306	<5	1,990
Remainder of NT	9	5	<5	18	58	46	2,289	156	1,035	0	0	467	n.p.	4,090
Western Australia	<5	9	0	n.p.	31	0	121	9	31	0	0	28	0	238
Kimberley	0	0	0	<5	<5	0	36	n.p.	11	0	0	8	0	66
NG Lands and Kiwirrkurra Community	0	0	0	<5	n.p.	0	18	<5	<5	0	0	10	0	37
Greater Perth and Peel	<5	5	0	<5	10	0	25	0	<5	0	0	5	0	53
East – Kimberley	0	<5	0	<5	5	0	22	<5	11	0	0	<5	0	48
Goldfields	0	<5	0	0	7	0	20	0	<5	0	0	<5	0	34
Queensland	<5	11	0	n.p.	35	<5	141	n.p.	34	0	0	523	12	771
Logan	<5	0	0	<5	19	0	90	<5	9	0	0	419	7	548
Rockhampton and Livingstone	0	<5	0	<5	n.p.	0	29	<5	<5	0	0	n.p.	<5	147
Cape York ¹	0	n.p.	0	<5	9	<5	n.p.	n.p.	16	0	0	0	<5	64
Bundaberg and Hervey Bay	0	0	0	0	<5	0	<5	0	n.p.	0	0	<5	0	12
South Australia	<5	6	0	<5	27	<5	116	12	33	0	0	160	<5	362
Greater Adelaide	<5	<5	0	<5	8	<5	33	<5	9	0	0	37	0	93
Playford	0	0	0	0	<5	0	24	<5	5	0	0	114	<5	149
APY Lands	<5	<5	0	<5	10	0	53	n.p.	19	0	0	9	<5	107
Ceduna	0	0	0	<5	n.p.	0	6	0	0	0	0	0	0	13
Victoria (Shepparton)	0	0	0	<5	<5	0	<5	0	<5	0	0	52	0	62
New South Wales (Bankstown)	<5	0	0	<5	<5	0	n.p.	<5	<5	0	0	62	0	101
Out of area²	0	0	0	<5	<5	<5	163	7	24	0	0	115	<5	318
Total	32	82	<5	88	406	102	9,533	1,021	3,011	0	0	3,258	n.p.	17,564

¹ The Queensland Commission is the Family Responsibilities Commission who can refer participants to the program in Cape York and Doomadgee region. Breakdown of Cape York and Doomadgee participant numbers by voluntary status is not provided.

² Some participants may move outside enhanced IM regions and continue to be eligible for the program.

Table 6. Number of enhanced Income Management exemptions by Indigenous Indicator as at 27 September 2024

The Secretary of the Department of Social Services (or delegate) may determine that a person is an exempt welfare payment recipient if criteria as per sections 123UGB, 123UGC, 123UGD, 123UGF, and 123UGG of the Act are satisfied.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	0	0	0
Full Time Students	<5	n.p.	9
< 25% of max payment	160	139	299
Child Participating In Approved Activity	169	366	535
Special benefit	0	<5	<5

Notes

- Additional information on legislation, Income Management, location, data confidentialisation and data caveats can be found in Income Management metadata update.
- Cells less than 5 are suppressed as less than 5. In some instances, figures may not be provided if the actual number can be derived. As a result, the sum of each row in a column may not add to equal the column totals.