

Table 1. Number of Income Management participants by location and measure as at 28 March 2025

|                                                                     | IM Measures      |                                     |                             |                  |                                      |                                              |                           |                    |                     |
|---------------------------------------------------------------------|------------------|-------------------------------------|-----------------------------|------------------|--------------------------------------|----------------------------------------------|---------------------------|--------------------|---------------------|
| Income Management region                                            | Disengaged Youth | Long-Term Welfare Payment Recipient | Voluntary Income Management | Child Protection | Vulnerable Welfare Payment Recipient | Vulnerable Welfare Payment Recipient – Youth | Supporting People at Risk | Total Participants | Per cent Indigenous |
| <b>Northern Territory</b>                                           | <b>1,853</b>     | <b>7,936</b>                        | <b>1,219</b>                | <b>0</b>         | <b>n.p.</b>                          | <b>&lt;5</b>                                 | <b>0</b>                  | <b>11,086</b>      | <b>88%</b>          |
| Alice Springs                                                       | 487              | 2,005                               | n.p.                        | 0                | 19                                   | <5                                           | 0                         | 2,945              | 93%                 |
| Barkly                                                              | 96               | 389                                 | n.p.                        | 0                | <5                                   | 0                                            | 0                         | 590                | 93%                 |
| Katherine                                                           | 262              | 1,060                               | 180                         | 0                | n.p.                                 | <5                                           | 0                         | 1,513              | 93%                 |
| Daly - Tiwi - West Arnhem                                           | 444              | 1,757                               | n.p.                        | 0                | n.p.                                 | 0                                            | 0                         | 2,468              | 92%                 |
| East Arnhem                                                         | 351              | 1,291                               | 158                         | 0                | 15                                   | 0                                            | 0                         | 1,815              | 93%                 |
| Remainder of NT                                                     | 213              | 1,434                               | 90                          | 0                | n.p.                                 | <5                                           | 0                         | 1,755              | 65%                 |
| <b>Western Australia</b>                                            | <b>0</b>         | <b>5</b>                            | <b>238</b>                  | <b>&lt;5</b>     | <b>&lt;5</b>                         | <b>0</b>                                     | <b>0</b>                  | <b>246</b>         | <b>72%</b>          |
| Kimberley                                                           | 0                | <5                                  | n.p.                        | 0                | 0                                    | 0                                            | 0                         | 139                | 95%                 |
| NG Lands and Kiwirrkurra Community                                  | 0                | 0                                   | n.p.                        | 0                | <5                                   | 0                                            | 0                         | n.p.               | 100%                |
| Greater Perth and Peel                                              | 0                | <5                                  | n.p.                        | <5               | 0                                    | 0                                            | 0                         | 75                 | 17%                 |
| Remainder of WA                                                     | 0                | <5                                  | <5                          | 0                | 0                                    | 0                                            | 0                         | <5                 | n.p.                |
| <b>Queensland</b>                                                   | <b>n.p.</b>      | <b>n.p.</b>                         | <b>24</b>                   | <b>0</b>         | <b>n.p.</b>                          | <b>0</b>                                     | <b>0</b>                  | <b>41</b>          | <b>49%</b>          |
| Logan                                                               | <5               | <5                                  | n.p.                        | 0                | 0                                    | 0                                            | 0                         | 13                 | n.p.                |
| Rockhampton and Livingstone                                         | 0                | 0                                   | n.p.                        | 0                | <5                                   | 0                                            | 0                         | 11                 | n.p.                |
| Remainder of QLD                                                    | 5                | 8                                   | <5                          | 0                | <5                                   | 0                                            | 0                         | 17                 | n.p.                |
| <b>South Australia</b>                                              | <b>&lt;5</b>     | <b>11</b>                           | <b>56</b>                   | <b>0</b>         | <b>&lt;5</b>                         | <b>&lt;5</b>                                 | <b>0</b>                  | <b>76</b>          | <b>78%</b>          |
| Greater Adelaide                                                    | 0                | n.p.                                | n.p.                        | 0                | 0                                    | 0                                            | 0                         | 12                 | n.p.                |
| Playford                                                            | <5               | 0                                   | 11                          | 0                | <5                                   | <5                                           | 0                         | 14                 | n.p.                |
| APY Lands                                                           | <5               | <5                                  | 34                          | 0                | <5                                   | 0                                            | 0                         | 40                 | n.p.                |
| Remainder of SA                                                     | <5               | <5                                  | <5                          | 0                | 0                                    | 0                                            | 0                         | 10                 | 100%                |
| <b>Victoria</b>                                                     | <b>&lt;5</b>     | <b>&lt;5</b>                        | <b>25</b>                   | <b>0</b>         | <b>&lt;5</b>                         | <b>0</b>                                     | <b>0</b>                  | <b>31</b>          | <b>19%</b>          |
| Shepparton                                                          | 0                | 0                                   | n.p.                        | 0                | <5                                   | 0                                            | 0                         | n.p.               | n.p.                |
| Remainder of VIC                                                    | <5               | <5                                  | <5                          | 0                | 0                                    | 0                                            | 0                         | <5                 | n.p.                |
| <b>New South Wales</b>                                              | <b>&lt;5</b>     | <b>&lt;5</b>                        | <b>n.p.</b>                 | <b>0</b>         | <b>&lt;5</b>                         | <b>0</b>                                     | <b>0</b>                  | <b>n.p.</b>        | <b>31%</b>          |
| Bankstown                                                           | <5               | <5                                  | 7                           | 0                | <5                                   | 0                                            | 0                         | n.p.               | n.p.                |
| Remainder of NSW                                                    | <5               | 0                                   | <5                          | 0                | 0                                    | 0                                            | 0                         | <5                 | n.p.                |
| <b>Other (inc. Australian Capital Territory, Tasmania, Unknown)</b> | <b>0</b>         | <b>0</b>                            | <b>&lt;5</b>                | <b>0</b>         | <b>&lt;5</b>                         | <b>0</b>                                     | <b>0</b>                  | <b>&lt;5</b>       | <b>n.p.</b>         |
| <b>Total</b>                                                        | <b>1,866</b>     | <b>7,964</b>                        | <b>1,573</b>                | <b>&lt;5</b>     | <b>n.p.</b>                          | <b>5</b>                                     | <b>0</b>                  | <b>11,500</b>      | <b>87%</b>          |

**Table 2. Current Income Management (IM) participants with an active BasicsCard by state/territory as at 28 March 2025**

The BasicsCard is one option available to Income Management participants. Most customers, but not all, choose to use a BasicsCard to access their income managed funds. A small number of IM participants choose to use other payment options, such as direct debit or BPay.

| <b>Current Income Management participants with an active BasicsCard by state/territory</b> |        |
|--------------------------------------------------------------------------------------------|--------|
| Northern Territory                                                                         | 11,027 |
| Western Australia                                                                          | 243    |
| Queensland                                                                                 | 41     |
| South Australia                                                                            | 73     |
| Victoria                                                                                   | 30     |
| New South Wales                                                                            | 16     |
| Australian Capital Territory/Tasmania/Unknown                                              | <5     |

**Table 3. Number of Income Management exemptions by Indigenous Indicator as at 28 March 2025**

Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long-Term Welfare Payment Recipient Measures of Income Management.

| <b>Exemption Type</b>          | <b>Indigenous Indicator</b> |                       | <b>Total</b> |
|--------------------------------|-----------------------------|-----------------------|--------------|
|                                | <b>Indigenous</b>           | <b>Non-Indigenous</b> |              |
| Full Time Apprentices          | <5                          | n.p.                  | <b>7</b>     |
| Full Time Students             | 27                          | 282                   | <b>309</b>   |
| Parenting Requirements         | 20                          | 14                    | <b>34</b>    |
| < 25% of Max Payment           | 0                           | <5                    | <b>&lt;5</b> |
| Auto < 25% Of Max Rate Payment | 244                         | 132                   | <b>376</b>   |

**Table 4. Number of enhanced Income Management (enhanced IM) participants by current location, volunteers and First Nations participants as at 28 March 2025**

|                                    | Enhanced IM Measure |                                     |                             |                  |                                      |                                              |                           |                                    |                    |                     |
|------------------------------------|---------------------|-------------------------------------|-----------------------------|------------------|--------------------------------------|----------------------------------------------|---------------------------|------------------------------------|--------------------|---------------------|
| Enhanced Income Management region  | Disengaged Youth    | Long-Term Welfare Payment Recipient | Voluntary Income Management | Child Protection | Vulnerable Welfare Payment Recipient | Vulnerable Welfare Payment Recipient – Youth | Supporting People at Risk | Queensland Commission <sup>1</sup> | Total Participants | Per cent Indigenous |
| <b>Northern Territory</b>          | <b>4,384</b>        | <b>13,034</b>                       | <b>886</b>                  | <b>0</b>         | <b>259</b>                           | <b>109</b>                                   | <b>0</b>                  | <b>0</b>                           | <b>18,672</b>      | <b>82%</b>          |
| Alice Springs                      | 946                 | 2,518                               | 198                         | 0                | 89                                   | 15                                           | 0                         | 0                                  | 3,766              | 88%                 |
| Barkly                             | 243                 | 802                                 | 59                          | 0                | 23                                   | 5                                            | 0                         | 0                                  | 1,132              | 93%                 |
| Katherine                          | 866                 | 2,264                               | 209                         | 0                | 45                                   | 10                                           | 0                         | 0                                  | 3,394              | 93%                 |
| Daly - Tiwi - West Arnhem          | 705                 | 2,126                               | 184                         | 0                | 38                                   | 9                                            | 0                         | 0                                  | 3,062              | 90%                 |
| East Arnhem                        | 651                 | 1,611                               | 155                         | 0                | 10                                   | 6                                            | 0                         | 0                                  | 2,433              | 93%                 |
| Rest of NT                         | 973                 | 3,713                               | 81                          | 0                | 54                                   | 64                                           | 0                         | 0                                  | 4,885              | 55%                 |
| <b>Western Australia</b>           | <b>28</b>           | <b>60</b>                           | <b>118</b>                  | <b>13</b>        | <b>5</b>                             | <b>8</b>                                     | <b>0</b>                  | <b>0</b>                           | <b>232</b>         | <b>76%</b>          |
| Kimberley                          | 7                   | 23                                  | 19                          | n.p.             | 0                                    | <5                                           | 0                         | 0                                  | 58                 | n.p.                |
| NG Lands and Kiwirrkurra Community | 6                   | 13                                  | 25                          | 0                | <5                                   | <5                                           | 0                         | 0                                  | 50                 | n.p.                |
| Greater Perth and Peel             | 8                   | 10                                  | 21                          | n.p.             | <5                                   | <5                                           | 0                         | 0                                  | 48                 | 38%                 |
| East – Kimberley                   | 7                   | n.p.                                | 25                          | <5               | 0                                    | 0                                            | 0                         | 0                                  | 43                 | n.p.                |
| Goldfields                         | 0                   | <5                                  | 28                          | 0                | 0                                    | <5                                           | 0                         | 0                                  | 33                 | 48%                 |
| <b>Queensland</b>                  | <b>n.p.</b>         | <b>n.p.</b>                         | <b>23</b>                   | <b>0</b>         | <b>96</b>                            | <b>446</b>                                   | <b>0</b>                  | <b>70</b>                          | <b>666</b>         | <b>38%</b>          |
| Logan                              | n.p.                | 19                                  | 7                           | 0                | 73                                   | n.p.                                         | 0                         | 0                                  | 467                | 29%                 |
| Rockhampton and Livingstone        | 0                   | <5                                  | 9                           | 0                | 23                                   | n.p.                                         | 0                         | 0                                  | 115                | 36%                 |
| Cape York <sup>1</sup>             | 0                   | 0                                   | 0                           | 0                | 0                                    | 0                                            | 0                         | 70                                 | 70                 | n.p.                |
| Bundaberg and Hervey Bay           | <5                  | <5                                  | 7                           | 0                | 0                                    | <5                                           | 0                         | 0                                  | 14                 | 43%                 |
| <b>South Australia</b>             | <b>n.p.</b>         | <b>79</b>                           | <b>102</b>                  | <b>n.p.</b>      | <b>28</b>                            | <b>175</b>                                   | <b>0</b>                  | <b>0</b>                           | <b>413</b>         | <b>55%</b>          |
| Greater Adelaide                   | 12                  | 39                                  | 12                          | n.p.             | n.p.                                 | n.p.                                         | 0                         | 0                                  | 110                | 54%                 |
| Playford                           | <5                  | n.p.                                | <5                          | 0                | 19                                   | 137                                          | 0                         | 0                                  | 167                | 27%                 |
| APY Lands                          | 8                   | 32                                  | 74                          | 0                | <5                                   | <5                                           | 0                         | 0                                  | 120                | 94%                 |
| Ceduna                             | 0                   | <5                                  | n.p.                        | 0                | 0                                    | 0                                            | 0                         | 0                                  | 16                 | 69%                 |
| <b>Victoria (Shepparton)</b>       | <b>0</b>            | <b>0</b>                            | <b>&lt;5</b>                | <b>0</b>         | <b>n.p.</b>                          | <b>49</b>                                    | <b>0</b>                  | <b>0</b>                           | <b>58</b>          | <b>34%</b>          |
| <b>New South Wales (Bankstown)</b> | <b>&lt;5</b>        | <b>&lt;5</b>                        | <b>&lt;5</b>                | <b>0</b>         | <b>19</b>                            | <b>47</b>                                    | <b>0</b>                  | <b>0</b>                           | <b>74</b>          | <b>19%</b>          |
| <b>Out of area<sup>2</sup></b>     | <b>63</b>           | <b>158</b>                          | <b>n.p.</b>                 | <b>&lt;5</b>     | <b>n.p.</b>                          | <b>79</b>                                    | <b>0</b>                  | <b>0</b>                           | <b>327</b>         | <b>56%</b>          |
| <b>Total</b>                       | <b>4,508</b>        | <b>13,359</b>                       | <b>1,147</b>                | <b>20</b>        | <b>425</b>                           | <b>913</b>                                   | <b>0</b>                  | <b>70</b>                          | <b>20,442</b>      | <b>79%</b>          |

**Table 5. Number of enhanced Income Management (enhanced IM) participants by current location and benefit type as at 28 March 2025**

| Enhanced Income Management region  | Abstudy<br>(Living Allowance) | Age Pension | Austudy      | Carer Payment | Disability Support Pension | Family Tax Benefit | JobSeeker Payment | Parenting Payment Partnered | Parenting Payment Single | Partner Allowance | Special Benefit | Youth Allowance | Other Payments | Total Participants |
|------------------------------------|-------------------------------|-------------|--------------|---------------|----------------------------|--------------------|-------------------|-----------------------------|--------------------------|-------------------|-----------------|-----------------|----------------|--------------------|
| <b>Northern Territory</b>          | <b>19</b>                     | <b>68</b>   | <b>&lt;5</b> | <b>93</b>     | <b>394</b>                 | <b>n.p.</b>        | <b>10,733</b>     | <b>1,117</b>                | <b>3,494</b>             | <b>0</b>          | <b>0</b>        | <b>2,670</b>    | <b>&lt;5</b>   | <b>18,672</b>      |
| Alice Springs                      | n.p.                          | 16          | 0            | 25            | 89                         | 10                 | 2,033             | 200                         | 750                      | 0                 | 0               | 637             | <5             | 3,766              |
| Barkly                             | <5                            | 5           | 0            | 7             | 27                         | <5                 | 634               | 62                          | 244                      | 0                 | 0               | 149             | 0              | 1,132              |
| Katherine                          | <5                            | 18          | 0            | 16            | 89                         | n.p.               | 1,942             | 222                         | 580                      | 0                 | 0               | 510             | 0              | 3,394              |
| Daly - Tiwi - West Arnhem          | 7                             | 14          | 0            | 12            | 67                         | 12                 | 1,866             | 238                         | 369                      | 0                 | 0               | 477             | 0              | 3,062              |
| East Arnhem                        | 0                             | 8           | 0            | 15            | 56                         | 12                 | 1,464             | 226                         | 316                      | 0                 | 0               | 336             | 0              | 2,433              |
| Remainder of NT                    | <5                            | 7           | <5           | 18            | 66                         | 29                 | 2,794             | 169                         | 1,235                    | 0                 | 0               | 561             | <5             | 4,885              |
| <b>Western Australia</b>           | <b>&lt;5</b>                  | <b>13</b>   | <b>0</b>     | <b>7</b>      | <b>41</b>                  | <b>0</b>           | <b>100</b>        | <b>9</b>                    | <b>n.p.</b>              | <b>0</b>          | <b>0</b>        | <b>30</b>       | <b>0</b>       | <b>232</b>         |
| Kimberley                          | <5                            | <5          | 0            | 0             | n.p.                       | 0                  | 28                | <5                          | 11                       | 0                 | 0               | 8               | 0              | 58                 |
| NG Lands and Kiwirrkurra Community | 0                             | <5          | 0            | <5            | n.p.                       | 0                  | 22                | 5                           | 5                        | 0                 | 0               | 10              | 0              | 50                 |
| Greater Perth and Peel             | 0                             | 6           | 0            | <5            | 14                         | 0                  | 15                | 0                           | 6                        | 0                 | 0               | n.p.            | 0              | 48                 |
| East – Kimberley                   | 0                             | <5          | 0            | <5            | 7                          | 0                  | 17                | <5                          | 5                        | 0                 | 0               | 6               | 0              | 43                 |
| Goldfields                         | 0                             | <5          | 0            | 0             | 8                          | 0                  | 18                | 0                           | <5                       | 0                 | 0               | <5              | 0              | 33                 |
| <b>Queensland</b>                  | <b>&lt;5</b>                  | <b>14</b>   | <b>0</b>     | <b>&lt;5</b>  | <b>33</b>                  | <b>0</b>           | <b>125</b>        | <b>&lt;5</b>                | <b>33</b>                | <b>0</b>          | <b>0</b>        | <b>448</b>      | <b>7</b>       | <b>666</b>         |
| Logan                              | <5                            | 0           | 0            | <5            | 16                         | 0                  | 73                | 0                           | 8                        | 0                 | 0               | 362             | n.p.           | 467                |
| Rockhampton and Livingstone        | 0                             | <5          | 0            | 0             | 5                          | 0                  | 21                | 0                           | <5                       | 0                 | 0               | 83              | <5             | 115                |
| Cape York <sup>1</sup>             | 0                             | n.p.        | 0            | 0             | 12                         | 0                  | 24                | <5                          | 17                       | 0                 | 0               | <5              | 0              | 70                 |
| Bundaberg and Hervey Bay           | 0                             | 0           | 0            | 0             | 0                          | 0                  | 7                 | <5                          | <5                       | 0                 | 0               | <5              | 0              | 14                 |
| <b>South Australia</b>             | <b>&lt;5</b>                  | <b>5</b>    | <b>0</b>     | <b>&lt;5</b>  | <b>42</b>                  | <b>&lt;5</b>       | <b>124</b>        | <b>14</b>                   | <b>33</b>                | <b>0</b>          | <b>0</b>        | <b>188</b>      | <b>&lt;5</b>   | <b>413</b>         |
| Greater Adelaide                   | <5                            | <5          | 0            | 0             | 12                         | 0                  | 41                | <5                          | 9                        | 0                 | 0               | 42              | 0              | 110                |
| Playford                           | 0                             | 0           | 0            | 0             | 7                          | 0                  | 22                | 0                           | n.p.                     | 0                 | 0               | 132             | <5             | 167                |
| APY Lands                          | 0                             | <5          | 0            | <5            | 16                         | <5                 | 56                | 10                          | 18                       | 0                 | 0               | 14              | 0              | 120                |
| Ceduna                             | 0                             | 0           | 0            | <5            | 7                          | 0                  | 5                 | <5                          | <5                       | 0                 | 0               | 0               | 0              | 16                 |
| <b>Victoria (Shepparton)</b>       | <b>0</b>                      | <b>0</b>    | <b>0</b>     | <b>&lt;5</b>  | <b>10</b>                  | <b>0</b>           | <b>&lt;5</b>      | <b>0</b>                    | <b>0</b>                 | <b>0</b>          | <b>0</b>        | <b>43</b>       | <b>0</b>       | <b>58</b>          |
| <b>New South Wales (Bankstown)</b> | <b>&lt;5</b>                  | <b>0</b>    | <b>0</b>     | <b>0</b>      | <b>&lt;5</b>               | <b>0</b>           | <b>n.p.</b>       | <b>&lt;5</b>                | <b>&lt;5</b>             | <b>0</b>          | <b>0</b>        | <b>52</b>       | <b>0</b>       | <b>74</b>          |
| <b>Out of area<sup>2</sup></b>     | <b>&lt;5</b>                  | <b>0</b>    | <b>0</b>     | <b>&lt;5</b>  | <b>n.p.</b>                | <b>0</b>           | <b>160</b>        | <b>8</b>                    | <b>38</b>                | <b>0</b>          | <b>0</b>        | <b>109</b>      | <b>&lt;5</b>   | <b>327</b>         |
| <b>Total</b>                       | <b>27</b>                     | <b>100</b>  | <b>&lt;5</b> | <b>106</b>    | <b>529</b>                 | <b>80</b>          | <b>11,262</b>     | <b>1,153</b>                | <b>3,631</b>             | <b>0</b>          | <b>0</b>        | <b>3,540</b>    | <b>n.p.</b>    | <b>20,442</b>      |

<sup>1</sup> The Queensland Commission is the Family Responsibilities Commission who can refer participants to the program in Cape York and Doomadgee region. Breakdown of Cape York and Doomadgee participant numbers by voluntary status is not provided.

<sup>2</sup> Some participants may move outside enhanced IM regions and continue to be eligible for the program.

**Table 6. Number of enhanced Income Management exemptions by Indigenous Indicator as at 4 April 2025**

The Secretary of the Department of Social Services (or delegate) may determine that a person is an exempt welfare payment recipient if criteria as per sections 123UGB, 123UGC, 123UGD, 123UGF, and 123UGG of the Act are satisfied.

| Exemption Type                           | Indigenous Indicator |                | Total      |
|------------------------------------------|----------------------|----------------|------------|
|                                          | Indigenous           | Non-Indigenous |            |
| Full Time Apprentices                    | 0                    | 0              | <b>0</b>   |
| Full Time Students                       | <5                   | n.p.           | <b>12</b>  |
| < 25% of max payment                     | 293                  | 237            | <b>530</b> |
| Child Participating In Approved Activity | 188                  | 415            | <b>603</b> |
| Special benefit                          | 0                    | 0              | <b>0</b>   |

**Notes**

- Additional information on legislation, Income Management, location, data confidentialisation and data caveats can be found in Income Management metadata update.
- Cells less than 5 are suppressed as less than 5. In some instances, figures may not be provided if the actual number can be derived. As a result, the sum of each row in a column may not add to equal the column totals.