

Table 1. Number of Income Management participants by location and measure as at 28 February 2025

	IM Measures								
Income Management region	Disengaged Youth	Long-Term Welfare Payment Recipient	Voluntary Income Management	Child Protection	Vulnerable Welfare Payment Recipient	Vulnerable Welfare Payment Recipient – Youth	Supporting People at Risk	Total Participants	Per cent Indigenous
Northern Territory	1,943	8,187	1,232	0	76	5	0	11,443	88%
Alice Springs	510	2,062	437	0	n.p.	<5	0	3,031	93%
Barkly	n.p.	398	103	0	<5	0	0	600	94%
Katherine	276	1,105	183	0	n.p.	<5	0	1,577	92%
Daly - Tiwi - West Arnhem	467	1,797	258	0	13	0	0	2,535	92%
East Arnhem	379	1,356	159	0	16	0	0	1,910	93%
Remainder of NT	n.p.	1,469	92	0	n.p.	<5	0	1,790	65%
Western Australia	<5	n.p.	239	<5	<5	0	0	251	72%
Kimberley	<5	<5	137	0	0	0	0	143	96%
NG Lands and Kiwirrkurra Community	0	<5	n.p.	0	<5	0	0	31	100%
Greater Perth and Peel	0	0	n.p.	<5	0	0	0	74	n.p.
Remainder of WA	0	<5	<5	0	0	0	0	<5	n.p.
Queensland	n.p.	10	24	0	<5	0	0	42	50%
Logan	<5	<5	n.p.	0	0	0	0	14	n.p.
Rockhampton and Livingstone	0	0	n.p.	0	<5	0	0	11	n.p.
Remainder of QLD	5	n.p.	<5	0	<5	0	0	17	n.p.
South Australia	7	10	56	0	<5	<5	0	78	79%
Greater Adelaide	<5	<5	n.p.	0	0	0	0	10	n.p.
Playford	<5	0	n.p.	0	<5	<5	0	14	n.p.
APY Lands	<5	5	34	0	<5	0	0	44	n.p.
Remainder of SA	<5	<5	<5	0	0	0	0	10	100%
Victoria	<5	<5	25	0	n.p.	0	0	32	22%
Shepparton	0	0	n.p.	0	<5	0	0	28	n.p.
Remainder of VIC	<5	<5	<5	0	<5	0	0	<5	n.p.
New South Wales	<5	<5	n.p.	0	<5	0	0	n.p.	35%
Bankstown	<5	<5	7	0	<5	0	0	13	n.p.
Remainder of NSW	<5	<5	<5	0	0	0	0	<5	n.p.
Other (inc. Australian Capital Territory, Tasmania, Unknown)	0	0	<5	0	<5	0	0	<5	n.p.
Total	1,961	8,218	1,587	<5	94	n.p.	0	11,867	87%

Table 2. Current Income Management (IM) participants with an active BasicsCard by state/territory as at 28 February 2025

The BasicsCard is one option available to Income Management participants. Most customers, but not all, choose to use a BasicsCard to access their income managed funds. A small number of IM participants choose to use other payment options, such as direct debit or BPay.

Current Income Management participants with an active BasicsCard by state/territory	
Northern Territory	11,379
Western Australia	246
Queensland	42
South Australia	75
Victoria	31
New South Wales	17
Australian Capital Territory/Tasmania/Unknown	<5

Table 3. Number of Income Management exemptions by Indigenous Indicator as at 28 February 2025

Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long-Term Welfare Payment Recipient Measures of Income Management.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	<5	n.p.	8
Full Time Students	33	287	320
Parenting Requirements	25	19	44
< 25% of Max Payment	0	<5	<5
Auto < 25% Of Max Rate Payment	265	130	395

Table 4. Number of enhanced Income Management (enhanced IM) participants by current location, volunteers and First Nations participants as at 28 February 2025

	Enhanced IM Measure									
Enhanced Income Management region	Disengaged Youth	Long-Term Welfare Payment Recipient	Voluntary Income Management	Child Protection	Vulnerable Welfare Payment Recipient	Vulnerable Welfare Payment Recipient – Youth	Supporting People at Risk	Queensland Commission ¹	Total Participants	Per cent Indigenous
Northern Territory	4,299	12,696	874	0	256	115	0	0	18,240	82%
Alice Springs	922	2,456	206	0	86	15	0	0	3,685	89%
Barkly	239	779	57	0	24	6	0	0	1,105	93%
Katherine	844	2,210	200	0	44	15	0	0	3,313	93%
Daly - Tiwi - West Arnhem	692	2,090	181	0	43	8	0	0	3,014	90%
East Arnhem	640	1,563	154	0	11	7	0	0	2,375	93%
Rest of NT	962	3,598	76	0	48	64	0	0	4,748	55%
Western Australia	n.p.	54	115	n.p.	5	10	0	0	225	78%
Kimberley	10	19	19	n.p.	<5	<5	0	0	56	n.p.
NG Lands and Kiwirrkurra Community	5	n.p.	21	0	<5	<5	0	0	39	n.p.
Greater Perth and Peel	7	13	22	5	<5	<5	0	0	52	46%
East – Kimberley	7	13	n.p.	<5	0	0	0	0	46	n.p.
Goldfields	0	<5	n.p.	0	0	<5	0	0	32	50%
Queensland	8	20	23	0	104	458	0	67	680	36%
Logan	n.p.	n.p.	7	0	77	372	0	0	481	28%
Rockhampton and Livingstone	0	<5	n.p.	0	27	n.p.	0	0	119	36%
Cape York ¹	0	0	0	0	0	0	0	67	67	n.p.
Bundaberg and Hervey Bay	<5	<5	n.p.	0	0	<5	0	0	13	n.p.
South Australia	17	75	89	7	30	180	0	0	398	53%
Greater Adelaide	10	35	n.p.	7	n.p.	n.p.	0	0	104	53%
Playford	<5	n.p.	0	0	20	142	0	0	170	25%
APY Lands	n.p.	31	62	0	<5	<5	0	0	106	94%
Ceduna	0	<5	n.p.	0	0	0	0	0	18	61%
Victoria (Shepparton)	0	<5	<5	0	n.p.	53	0	0	65	35%
New South Wales (Bankstown)	<5	n.p.	<5	0	21	49	0	0	78	19%
Out of area²	56	164	n.p.	<5	n.p.	79	0	0	321	58%
Total	4,410	13,016	1,114	20	436	944	0	67	20,007	79%

Table 5. Number of enhanced Income Management (enhanced IM) participants by current location and benefit type as at 28 February 2025

Enhanced Income Management region	Abstudy (Living Allowance)	Age Pension	Austudy	Carer Payment	Disability Support Pension	Family Tax Benefit	JobSeeker Payment	Parenting Payment Partnered	Parenting Payment Single	Partner Allowance	Special Benefit	Youth Allowance	Other Payments	Total Participants
Northern Territory	n.p.	69	0	91	381	n.p.	10,491	1,099	3,393	0	0	2,616	n.p.	18,240
Alice Springs	<5	16	0	25	88	n.p.	1,986	199	723	0	0	636	<5	3,685
Barkly	<5	5	0	n.p.	29	<5	616	62	238	0	0	144	0	1,105
Katherine	<5	18	0	n.p.	84	14	1,891	216	574	0	0	498	0	3,313
Daly - Tiwi - West Arnhem	8	14	0	13	61	11	1,848	230	366	0	0	463	0	3,014
East Arnhem	0	9	0	14	57	9	1,420	221	310	0	0	335	0	2,375
Remainder of NT	<5	7	0	18	62	32	2,730	171	1,182	0	0	540	<5	4,748
Western Australia	<5	13	0	n.p.	37	0	97	9	27	0	0	32	0	225
Kimberley	<5	<5	0	<5	5	0	27	<5	11	0	0	8	0	56
NG Lands and Kiwirrkurra Community	0	<5	0	<5	5	0	15	<5	<5	0	0	8	0	39
Greater Perth and Peel	<5	6	0	<5	13	0	17	<5	<5	0	0	9	0	52
East – Kimberley	0	<5	0	<5	6	0	21	<5	5	0	0	n.p.	0	46
Goldfields	0	<5	0	0	8	0	17	0	<5	0	0	<5	0	32
Queensland	0	14	0	<5	31	0	124	n.p.	36	0	0	459	9	680
Logan	0	0	0	0	15	0	74	<5	11	0	0	373	n.p.	481
Rockhampton and Livingstone	0	<5	0	<5	5	0	22	0	n.p.	0	0	n.p.	<5	119
Cape York ¹	0	n.p.	0	0	11	0	23	<5	16	0	0	0	0	67
Bundaberg and Hervey Bay	0	0	0	0	0	0	5	<5	<5	0	0	<5	0	13
South Australia	0	5	0	<5	41	<5	114	15	32	0	0	185	<5	398
Greater Adelaide	0	<5	0	0	12	0	34	<5	n.p.	0	0	41	0	104
Playford	0	0	0	0	n.p.	0	24	0	<5	0	0	135	<5	170
APY Lands	0	<5	0	<5	16	<5	49	n.p.	14	0	0	9	<5	106
Ceduna	0	0	0	<5	n.p.	0	7	<5	<5	0	0	0	0	18
Victoria (Shepparton)	0	0	0	<5	10	0	n.p.	<5	0	0	0	47	0	65
New South Wales (Bankstown)	0	0	0	0	<5	0	n.p.	0	<5	0	0	52	0	78
Out of area²	<5	0	0	0	<5	0	164	11	n.p.	0	0	106	<5	321
Total	20	101	0	104	505	79	11,019	1,141	3,524	0	0	3,497	17	20,007

¹ The Queensland Commission is the Family Responsibilities Commission who can refer participants to the program in Cape York and Doomadgee region. Breakdown of Cape York and Doomadgee participant numbers by voluntary status is not provided.

² Some participants may move outside enhanced IM regions and continue to be eligible for the program.

Table 6. Number of enhanced Income Management exemptions by Indigenous Indicator as at 28 February 2025

The Secretary of the Department of Social Services (or delegate) may determine that a person is an exempt welfare payment recipient if criteria as per sections 123UGB, 123UGC, 123UGD, 123UGF, and 123UGG of the Act are satisfied.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	<5	n.p.	12
Full Time Students	0	0	0
< 25% of max payment	258	224	482
Child Participating In Approved Activity	193	415	608
Special benefit	0	<5	<5

Notes

- Additional information on legislation, Income Management, location, data confidentialisation and data caveats can be found in Income Management metadata update.
- Cells less than 5 are suppressed as less than 5. In some instances, figures may not be provided if the actual number can be derived. As a result, the sum of each row in a column may not add to equal the column totals.