

Table 1. Number of Income Management participants by location and measure as at 31 January 2025

	IM Measures								
Income Management region	Disengaged Youth	Long-Term Welfare Payment Recipient	Voluntary Income Management	Child Protection	Vulnerable Welfare Payment Recipient	Vulnerable Welfare Payment Recipient – Youth	Supporting People at Risk	Total Participants	Per cent Indigenous
Northern Territory	2,049	8,438	1,252	0	76	7	0	11,822	88%
Alice Springs	537	2,126	443	0	n.p.	<5	0	3,129	93%
Barkly	n.p.	420	106	0	<5	0	0	629	93%
Katherine	303	1,146	187	0	n.p.	<5	0	1,649	92%
Daly - Tiwi - West Arnhem	488	1,880	262	0	13	0	0	2,643	92%
East Arnhem	402	1,402	163	0	15	0	0	1,982	93%
Remainder of NT	218	1,464	91	0	n.p.	<5	0	1,790	64%
Western Australia	<5	7	244	<5	<5	<5	0	258	72%
Kimberley	<5	5	140	0	0	<5	0	148	95%
NG Lands and Kiwirrkurra Community	0	<5	28	0	<5	0	0	31	100%
Greater Perth and Peel	0	0	n.p.	<5	0	0	0	n.p.	16%
Remainder of WA	0	<5	<5	0	0	0	0	<5	n.p.
Queensland	n.p.	15	25	0	<5	0	0	51	51%
Logan	<5	<5	12	0	0	0	0	16	n.p.
Rockhampton and Livingstone	0	0	n.p.	0	<5	0	0	n.p.	n.p.
Remainder of QLD	7	12	<5	0	<5	0	0	n.p.	n.p.
South Australia	<5	7	58	0	<5	<5	0	73	79%
Greater Adelaide	<5	0	n.p.	0	0	0	0	8	n.p.
Playford	0	0	n.p.	0	<5	<5	0	13	n.p.
APY Lands	<5	<5	38	0	<5	0	0	47	n.p.
Remainder of SA	0	<5	<5	0	0	0	0	5	100%
Victoria	<5	<5	25	0	n.p.	0	0	32	22%
Shepparton	0	0	n.p.	0	<5	0	0	n.p.	n.p.
Remainder of VIC	<5	<5	<5	0	<5	0	0	<5	n.p.
New South Wales	<5	<5	9	0	<5	0	0	18	39%
Bankstown	<5	<5	n.p.	0	<5	0	0	14	n.p.
Remainder of NSW	<5	0	<5	0	0	0	0	<5	n.p.
Other (inc. Australian Capital Territory, Tasmania, Unknown)	0	0	<5	0	<5	0	0	5	n.p.
Total	2,067	8,470	1,616	<5	95	n.p.	0	12,259	87%

Table 2. Current Income Management (IM) participants with an active BasicsCard by state/territory as at 31 January 2025

The BasicsCard is one option available to Income Management participants. Most customers, but not all, choose to use a BasicsCard to access their income managed funds. A small number of IM participants choose to use other payment options, such as direct debit or BPay.

Current Income Management participants with an active BasicsCard by state/territory	
Northern Territory	11,763
Western Australia	253
Queensland	70
South Australia	51
Victoria	31
New South Wales	17
Australian Capital Territory/Tasmania/Unknown	5

Table 3. Number of Income Management exemptions by Indigenous Indicator as at 31 January 2025

Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long-Term Welfare Payment Recipient Measures of Income Management.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	<5	n.p.	8
Full Time Students	35	304	339
Parenting Requirements	32	27	59
< 25% of Max Payment	0	<5	<5
Auto < 25% Of Max Rate Payment	278	133	411

Table 4. Number of enhanced Income Management (enhanced IM) participants by current location, volunteers and First Nations participants as at 31 January 2025

	Enhanced IM Measure									
Enhanced Income Management region	Disengaged Youth	Long-Term Welfare Payment Recipient	Voluntary Income Management	Child Protection	Vulnerable Welfare Payment Recipient	Vulnerable Welfare Payment Recipient – Youth	Supporting People at Risk	Queensland Commission ¹	Total Participants	Per cent Indigenous
Northern Territory	4,180	12,356	843	0	269	122	0	0	17,770	82%
Alice Springs	886	2,370	199	0	86	16	0	0	3,557	88%
Barkly	244	753	53	0	24	5	0	0	1,079	93%
Katherine	833	2,168	193	0	48	17	0	0	3,259	93%
Daly - Tiwi - West Arnhem	685	2,084	182	0	47	8	0	0	3,006	90%
East Arnhem	623	1,541	145	0	16	9	0	0	2,334	93%
Rest of NT	909	3,440	71	0	48	67	0	0	4,535	55%
Western Australia	22	50	n.p.	n.p.	<5	11	0	0	209	77%
Kimberley	6	19	20	<5	<5	<5	0	0	51	100%
NG Lands and Kiwirrkurra Community	<5	7	19	0	<5	<5	0	0	37	n.p.
Greater Perth and Peel	6	8	n.p.	5	0	<5	0	0	44	41%
East – Kimberley	n.p.	13	24	<5	0	0	0	0	44	n.p.
Goldfields	0	<5	28	0	0	<5	0	0	33	48%
Queensland	9	19	24	0	114	486	0	55	707	36%
Logan	n.p.	15	8	0	84	n.p.	0	0	509	30%
Rockhampton and Livingstone	0	<5	9	0	30	n.p.	0	0	128	36%
Cape York ¹	0	0	0	0	0	0	0	55	55	n.p.
Bundaberg and Hervey Bay	<5	<5	7	0	0	<5	0	0	15	n.p.
South Australia	15	70	91	7	30	173	0	0	386	54%
Greater Adelaide	n.p.	32	12	7	5	n.p.	0	0	n.p.	55%
Playford	0	5	0	0	18	140	0	0	163	25%
APY Lands	n.p.	33	63	0	7	<5	0	0	114	93%
Ceduna	0	0	16	0	0	0	0	0	16	63%
Victoria (Shepparton)	0	0	<5	0	n.p.	56	0	0	67	33%
New South Wales (Bankstown)	<5	7	<5	0	n.p.	56	0	0	87	21%
Out of area²	56	147	10	<5	11	93	0	0	318	58%
Total	4,284	12,649	1,084	18	457	997	0	55	19,544	79%

Table 5. Number of enhanced Income Management (enhanced IM) participants by current location and benefit type as at 31 January 2025

Enhanced Income Management region	Abstudy (Living Allowance)	Age Pension	Austudy	Carer Payment	Disability Support Pension	Family Tax Benefit	JobSeeker Payment	Parenting Payment Partnered	Parenting Payment Single	Partner Allowance	Special Benefit	Youth Allowance	Other Payments	Total Participants
Northern Territory	18	n.p.	0	85	366	n.p.	10,198	1,087	3,304	0	0	2,579	5	17,770
Alice Springs	<5	n.p.	0	24	88	n.p.	1,914	195	694	0	0	614	0	3,557
Barkly	<5	<5	0	6	24	<5	598	62	233	0	0	150	0	1,079
Katherine	<5	n.p.	0	11	76	n.p.	1,864	223	554	0	0	500	0	3,259
Daly - Tiwi - West Arnhem	8	13	0	13	62	11	1,839	227	362	0	0	471	0	3,006
East Arnhem	<5	8	0	17	53	7	1,392	219	301	0	0	334	<5	2,334
Remainder of NT	<5	7	0	14	63	23	2,591	161	1,160	0	0	510	<5	4,535
Western Australia	<5	n.p.	0	n.p.	39	0	87	11	25	0	0	27	0	209
Kimberley	0	0	0	<5	7	0	24	6	10	0	0	<5	0	51
NG Lands and Kiwirrkurra Community	0	0	0	<5	5	0	13	<5	<5	0	0	11	0	37
Greater Perth and Peel	<5	6	0	<5	13	0	12	0	<5	0	0	7	0	44
East – Kimberley	0	<5	0	<5	6	0	21	<5	5	0	0	<5	0	44
Goldfields	0	<5	0	0	8	0	17	0	<5	0	0	<5	0	33
Queensland	0	9	0	<5	35	0	116	n.p.	35	0	0	496	9	707
Logan	0	0	0	0	18	0	72	0	11	0	0	403	5	509
Rockhampton and Livingstone	0	<5	0	<5	6	0	22	<5	n.p.	0	0	n.p.	<5	128
Cape York ¹	0	n.p.	0	<5	11	0	17	<5	15	0	0	0	0	55
Bundaberg and Hervey Bay	0	0	0	0	0	0	5	<5	<5	0	0	<5	<5	15
South Australia	0	5	0	<5	40	<5	111	12	34	0	0	179	<5	386
Greater Adelaide	0	<5	0	0	11	0	30	<5	12	0	0	n.p.	0	93
Playford	0	0	0	0	7	0	19	0	<5	0	0	132	<5	163
APY Lands	0	<5	0	<5	15	<5	57	8	17	0	0	11	<5	114
Ceduna	0	0	0	<5	7	0	5	<5	<5	0	0	0	0	16
Victoria (Shepparton)	0	0	0	<5	9	0	n.p.	<5	0	0	0	51	0	67
New South Wales (Bankstown)	0	0	0	0	<5	0	22	0	<5	0	0	61	0	87
Out of area²	<5	0	0	0	<5	0	144	8	38	0	0	121	<5	318
Total	21	88	0	98	494	66	10,683	1,124	3,439	0	0	3,514	17	19,544

¹ The Queensland Commission is the Family Responsibilities Commission who can refer participants to the program in Cape York and Doomadgee region. Breakdown of Cape York and Doomadgee participant numbers by voluntary status is not provided.

² Some participants may move outside enhanced IM regions and continue to be eligible for the program.

Table 6. Number of enhanced Income Management exemptions by Indigenous Indicator as at 31 January 2025

The Secretary of the Department of Social Services (or delegate) may determine that a person is an exempt welfare payment recipient if criteria as per sections 123UGB, 123UGC, 123UGD, 123UGF, and 123UGG of the Act are satisfied.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	<5	n.p.	12
Full Time Students	0	0	0
< 25% of max payment	228	193	421
Child Participating In Approved Activity	189	406	609
Special benefit	0	<5	<5

Notes

- Additional information on legislation, Income Management, location, data confidentialisation and data caveats can be found in Income Management metadata update.
- Cells less than 5 are suppressed as less than 5. In some instances, figures may not be provided if the actual number can be derived. As a result, the sum of each row in a column may not add to equal the column totals.