

Table 1. Number of Income Management participants by location and measure as at 29 November 2024

	IM Measures								
Income Management region	Disengaged Youth	Long-Term Welfare Payment Recipient	Voluntary Income Management	Child Protection	Vulnerable Welfare Payment Recipient	Vulnerable Welfare Payment Recipient – Youth	Supporting People at Risk	Total Participants	Per cent Indigenous
Northern Territory	2,263	8,901	1,303	0	80	10	0	12,557	88%
Alice Springs	575	2,235	461	0	20	6	0	3,297	93%
Barkly	113	446	n.p.	0	<5	0	0	670	93%
Katherine	341	1,215	200	0	n.p.	<5	0	1,770	92%
Daly - Tiwi - West Arnhem	527	1,952	273	0	14	0	0	2,766	92%
East Arnhem	441	1,477	167	0	17	0	0	2,102	93%
Remainder of NT	266	1,576	n.p.	0	15	<5	0	1,952	64%
Western Australia	<5	11	258	<5	<5	<5	0	278	72%
Kimberley	<5	n.p.	149	0	0	<5	0	161	n.p.
NG Lands and Kiwirrkurra Community	0	<5	31	0	<5	0	0	36	n.p.
Greater Perth and Peel	0	<5	n.p.	<5	0	0	0	79	15%
Remainder of WA	0	0	<5	0	0	0	0	<5	100%
Queensland	n.p.	13	25	0	<5	0	0	49	55%
Logan	0	<5	n.p.	0	0	0	0	15	33%
Rockhampton and Livingstone	0	0	n.p.	0	<5	0	0	12	n.p.
Remainder of QLD	n.p.	n.p.	<5	0	<5	0	0	22	n.p.
South Australia	6	18	59	0	<5	<5	0	89	80%
Greater Adelaide	<5	8	n.p.	0	0	0	0	17	71%
Playford	<5	0	n.p.	0	<5	<5	0	15	n.p.
APY Lands	<5	n.p.	40	0	<5	0	0	52	n.p.
Remainder of SA	0	<5	<5	0	0	0	0	5	100%
Victoria	0	<5	25	0	n.p.	0	0	32	19%
Shepparton	0	0	n.p.	0	<5	0	0	n.p.	n.p.
Remainder of VIC	0	<5	<5	0	<5	0	0	<5	n.p.
New South Wales	n.p.	<5	n.p.	0	<5	0	0	19	32%
Bankstown	<5	<5	7	0	<5	0	0	13	n.p.
Remainder of NSW	<5	0	<5	0	0	0	0	6	n.p.
Other (inc. Australian Capital Territory, Tasmania, Unknown)	0	<5	<5	0	<5	0	0	57	n.p.
Total	2,286	8,948	1,681	<5	99	n.p.	0	13,029	87%

Table 2. Current Income Management (IM) participants with an active BasicsCard by state/territory as at 29 November 2024

The BasicsCard is one option available to Income Management participants. Most customers, but not all, choose to use a BasicsCard to access their income managed funds. A small number of IM participants choose to use other payment options, such as direct debit or BPay.

Current Income Management participants with an active BasicsCard by state/territory	
Northern Territory	12,491
Western Australia	271
Queensland	49
South Australia	87
Victoria	31
New South Wales	15
Australian Capital Territory/Tasmania/Unknown	5

Table 3. Number of Income Management exemptions by Indigenous Indicator as at 29 November 2024

Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long-Term Welfare Payment Recipient Measures of Income Management.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	<5	n.p.	8
Full Time Students	36	304	340
Parenting Requirements	44	35	79
< 25% of Max Payment	0	<5	<5
Auto < 25% Of Max Rate Payment	306	146	452

Table 4. Number of enhanced Income Management (enhanced IM) participants by current location, volunteers and First Nations participants as at 29 November 2024

	Enhanced IM Measure									
Enhanced Income Management region	Disengaged Youth	Long-Term Welfare Payment Recipient	Voluntary Income Management	Child Protection	Vulnerable Welfare Payment Recipient	Vulnerable Welfare Payment Recipient – Youth	Supporting People at Risk	Queensland Commission ¹	Total Participants	Per cent Indigenous
Northern Territory	3,957	11,652	777	0	207	114	0	0	16,707	81%
Alice Springs	835	2,233	184	0	64	17	0	0	3,333	88%
Barkly	246	714	53	0	18	5	0	0	1,036	92%
Katherine	795	2,079	180	0	32	15	0	0	3,101	92%
Daly - Tiwi - West Arnhem	644	1,964	159	0	37	5	0	0	2,809	90%
East Arnhem	569	1,407	129	0	13	10	0	0	2,128	93%
Rest of NT	868	3,255	72	0	43	62	0	0	4,300	55%
Western Australia	27	74	112	10	5	10	0	0	238	76%
Kimberley	11	22	20	<5	<5	<5	0	0	60	n.p.
NG Lands and Kiwirrkurra Community	<5	13	20	0	<5	5	0	0	45	n.p.
Greater Perth and Peel	5	17	20	<5	0	<5	0	0	48	35%
East – Kimberley	6	n.p.	24	<5	0	0	0	0	52	90%
Goldfields	<5	<5	28	0	0	<5	0	0	33	48%
Queensland	<5	n.p.	44	0	106	496	0	63	731	38%
Logan	<5	n.p.	24	0	79	397	0	0	519	31%
Rockhampton and Livingstone	0	<5	13	0	27	n.p.	0	0	137	38%
Cape York ¹	0	0	0	0	0	0	0	63	63	n.p.
Bundaberg and Hervey Bay	0	<5	7	0	0	<5	0	0	12	n.p.
South Australia	n.p.	83	80	n.p.	25	155	0	0	375	57%
Greater Adelaide	12	43	11	n.p.	<5	31	0	0	107	52%
Playford	<5	<5	<5	0	15	122	0	0	144	33%
APY Lands	12	35	54	0	n.p.	<5	0	0	110	93%
Ceduna	0	<5	n.p.	0	0	0	0	0	14	57%
Victoria (Shepparton)	0	0	<5	0	n.p.	54	0	0	64	30%
New South Wales (Bankstown)	<5	n.p.	<5	0	19	46	0	0	80	29%
Out of area²	53	160	10	<5	n.p.	86	0	0	323	59%
Total	4,067	11,998	1,029	18	382	961	0	63	18,518	78%

Table 5. Number of enhanced Income Management (enhanced IM) participants by current location and benefit type as at 29 November 2024

Enhanced Income Management region	Abstudy (Living Allowance)	Age Pension	Austudy	Carer Payment	Disability Support Pension	Family Tax Benefit	JobSeeker Payment	Parenting Payment Partnered	Parenting Payment Single	Partner Allowance	Special Benefit	Youth Allowance	Other Payments	Total Participants
Northern Territory	n.p.	65	<5	80	342	n.p.	9,565	1,049	3,103	0	0	2,413	n.p.	16,707
Alice Springs	<5	13	<5	20	79	9	1,791	192	653	0	0	571	<5	3,333
Barkly	<5	5	0	<5	19	<5	568	70	224	0	0	143	0	1,036
Katherine	<5	16	0	13	67	9	1,787	218	516	0	0	471	<5	3,101
Daly - Tiwi - West Arnhem	<5	12	0	n.p.	58	9	1,727	213	346	0	0	429	0	2,809
East Arnhem	<5	11	0	15	49	<5	1,268	193	267	0	0	318	<5	2,128
Remainder of NT	<5	8	<5	17	70	33	2,424	163	1,097	0	0	481	<5	4,300
Western Australia	<5	11	0	n.p.	37	0	115	8	27	0	0	32	0	238
Kimberley	0	0	0	<5	5	0	32	<5	10	0	0	8	0	60
NG Lands and Kiwirrkurra Community	0	0	0	<5	8	0	20	<5	<5	0	0	12	0	45
Greater Perth and Peel	<5	6	0	<5	12	0	20	<5	<5	0	0	<5	0	48
East – Kimberley	0	<5	0	<5	5	0	26	<5	7	0	0	6	0	52
Goldfields	0	<5	0	0	7	0	17	0	<5	0	0	<5	0	33
Queensland	<5	10	0	<5	32	0	119	n.p.	40	0	0	511	10	731
Logan	<5	0	0	0	17	0	75	0	10	0	0	411	n.p.	519
Rockhampton and Livingstone	0	<5	0	<5	6	0	24	<5	<5	0	0	n.p.	<5	137
Cape York ¹	0	n.p.	0	<5	9	0	n.p.	n.p.	22	0	0	0	0	63
Bundaberg and Hervey Bay	0	0	0	0	0	0	<5	0	<5	0	0	<5	<5	12
South Australia	0	6	0	<5	34	<5	129	10	31	0	0	160	<5	375
Greater Adelaide	0	<5	0	0	10	<5	43	0	n.p.	0	0	40	0	107
Playford	0	0	0	0	6	0	n.p.	<5	<5	0	0	110	<5	144
APY Lands	0	<5	0	<5	12	0	57	n.p.	17	0	0	10	0	110
Ceduna	0	0	0	<5	6	0	n.p.	0	0	0	0	0	0	14
Victoria (Shepparton)	0	0	0	<5	8	0	<5	0	<5	0	0	51	0	64
New South Wales (Bankstown)	<5	0	0	<5	<5	0	n.p.	<5	<5	0	0	47	0	80
Out of area²	<5	0	0	<5	<5	0	177	<5	23	0	0	112	<5	323
Total	n.p.	92	<5	94	459	n.p.	10,132	1,078	3,229	0	0	3,326	18	18,518

¹ The Queensland Commission is the Family Responsibilities Commission who can refer participants to the program in Cape York and Doomadgee region. Breakdown of Cape York and Doomadgee participant numbers by voluntary status is not provided.

² Some participants may move outside enhanced IM regions and continue to be eligible for the program.

Table 6. Number of enhanced Income Management exemptions by Indigenous Indicator as at 29 November 2024

The Secretary of the Department of Social Services (or delegate) may determine that a person is an exempt welfare payment recipient if criteria as per sections 123UGB, 123UGC, 123UGD, 123UGF, and 123UGG of the Act are satisfied.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	0	0	0
Full Time Students	<5	n.p.	11
< 25% of max payment	210	178	388
Child Participating In Approved Activity	190	413	603
Special benefit	0	<5	<5

Notes

- Additional information on legislation, Income Management, location, data confidentialisation and data caveats can be found in Income Management metadata update.
- Cells less than 5 are suppressed as less than 5. In some instances, figures may not be provided if the actual number can be derived. As a result, the sum of each row in a column may not add to equal the column totals.