

Table 1. Number of Income Management participants by location and measure as at 2 May 2025

	IM Measures								
Income Management region	Disengaged Youth	Long-Term Welfare Payment Recipient	Voluntary Income Management	Child Protection	Vulnerable Welfare Payment Recipient	Vulnerable Welfare Payment Recipient – Youth	Supporting People at Risk	Total Participants	Per cent Indigenous
Northern Territory	1,735	7,685	1,200	0	n.p.	<5	0	10,695	88%
Alice Springs	451	1,942	430	0	n.p.	<5	0	2,843	93%
Barkly	100	369	n.p.	0	<5	0	0	572	93%
Katherine	252	1,023	n.p.	0	10	<5	0	1,463	92%
Daly - Tiwi - West Arnhem	407	1,705	251	0	13	0	0	2,376	92%
East Arnhem	320	1,252	154	0	15	0	0	1,741	93%
Remainder of NT	205	1,394	87	0	14	0	0	1,700	65%
Western Australia	<5	n.p.	234	<5	<5	0	0	245	72%
Kimberley	0	<5	n.p.	0	0	0	0	137	95%
NG Lands and Kiwirrkurra Community	0	<5	27	0	<5	0	0	n.p.	100%
Greater Perth and Peel	<5	<5	n.p.	<5	0	0	0	74	18%
Remainder of WA	<5	<5	<5	0	0	0	0	<5	100%
Queensland	<5	n.p.	24	0	<5	0	0	36	42%
Logan	0	<5	n.p.	0	0	0	0	13	n.p.
Rockhampton and Livingstone	0	0	n.p.	0	<5	0	0	11	n.p.
Remainder of QLD	<5	7	<5	0	<5	0	0	12	n.p.
South Australia	<5	13	54	0	<5	<5	0	76	78%
Greater Adelaide	<5	<5	8	0	0	0	0	13	n.p.
Playford	<5	<5	n.p.	0	<5	<5	0	15	n.p.
APY Lands	<5	<5	31	0	<5	0	0	38	n.p.
Remainder of SA	0	5	<5	0	<5	0	0	10	100%
Victoria	0	0	n.p.	0	<5	0	0	29	17%
Shepparton	0	0	n.p.	0	<5	0	0	n.p.	n.p.
Remainder of VIC	0	0	<5	0	0	0	0	<5	n.p.
New South Wales	0	0	n.p.	0	<5	0	0	11	9%
Bankstown	0	0	n.p.	0	<5	0	0	n.p.	0%
Remainder of NSW	0	0	<5	0	0	0	0	<5	n.p.
Other (inc. Australian Capital Territory, Tasmania, Unknown)	0	0	<5	0	<5	0	0	5	n.p.
Total	1,742	7,713	1,549	<5	89	<5	0	11,097	87%

Table 2. Current Income Management (IM) participants with an active BasicsCard by state/territory as at 2 May 2025

The BasicsCard is one option available to Income Management participants. Most customers, but not all, choose to use a BasicsCard to access their income managed funds. A small number of IM participants choose to use other payment options, such as direct debit or BPay.

Current Income Management participants with an active BasicsCard by state/territory	
Northern Territory	11,379
Western Australia	246
Queensland	42
South Australia	75
Victoria	31
New South Wales	17
Australian Capital Territory/Tasmania/Unknown	<5

Table 3. Number of Income Management exemptions by Indigenous Indicator as at 2 May 2025

Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long-Term Welfare Payment Recipient Measures of Income Management.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	<5	n.p.	7
Full Time Students	24	276	300
Parenting Requirements	15	11	26
< 25% of Max Payment	0	<5	<5
Auto < 25% Of Max Rate Payment	241	133	374

Table 4. Number of enhanced Income Management (enhanced IM) participants by current location, volunteers and First Nations participants as at 2 May 2025

	Enhanced IM Measure									
Enhanced Income Management region	Disengaged Youth	Long-Term Welfare Payment Recipient	Voluntary Income Management	Child Protection	Vulnerable Welfare Payment Recipient	Vulnerable Welfare Payment Recipient – Youth	Supporting People at Risk	Queensland Commission ¹	Total Participants	Per cent Indigenous
Northern Territory	4,572	13,326	875	0	291	132	0	0	19,196	82%
Alice Springs	977	2,636	189	0	100	22	0	0	3,924	88%
Barkly	262	787	64	0	21	5	0	0	1,139	93%
Katherine	897	2,314	211	0	47	13	0	0	3,482	93%
Daly - Tiwi - West Arnhem	732	2,169	188	0	50	11	0	0	3,150	90%
East Arnhem	670	1,646	144	0	13	7	0	0	2,480	93%
Rest of NT	1,034	3,774	79	0	60	74	0	0	5,021	56%
Western Australia	28	62	115	14	11	9	0	0	239	75%
Kimberley	5	24	20	n.p.	0	<5	0	0	59	n.p.
NG Lands and Kiwirrkurra Community	5	11	26	0	n.p.	<5	0	0	52	n.p.
Greater Perth and Peel	7	n.p.	20	6	<5	<5	0	0	47	30%
East – Kimberley	11	14	n.p.	<5	<5	0	0	0	50	n.p.
Goldfields	0	<5	n.p.	0	0	<5	0	0	31	45%
Queensland	5	22	23	0	118	532	0	65	765	38%
Logan	<5	n.p.	7	0	88	423	0	0	538	31%
Rockhampton and Livingstone	0	<5	9	0	30	n.p.	0	0	149	37%
Cape York ¹	0	0	0	0	0	0	0	65	65	n.p.
Bundaberg and Hervey Bay	<5	<5	7	0	0	<5	0	0	13	n.p.
South Australia	n.p.	77	100	n.p.	31	188	0	0	429	54%
Greater Adelaide	n.p.	39	12	6	5	n.p.	0	0	106	54%
Playford	<5	<5	0	0	20	152	0	0	178	23%
APY Lands	13	n.p.	74	0	6	<5	0	0	128	n.p.
Ceduna	0	<5	n.p.	0	0	0	0	0	17	n.p.
Victoria (Shepparton)	0	<5	<5	0	n.p.	56	0	0	70	40%
New South Wales (Bankstown)	<5	n.p.	<5	0	17	55	0	0	84	20%
Out of area²	52	153	19	<5	n.p.	69	0	0	309	57%
Total	4,687	13,648	1,137	21	493	1,041	0	65	21,092	79%

Table 5. Number of enhanced Income Management (enhanced IM) participants by current location and benefit type as at 2 May 2025

Enhanced Income Management region	Abstudy (Living Allowance)	Age Pension	Austudy	Carer Payment	Disability Support Pension	Family Tax Benefit	JobSeeker Payment	Parenting Payment Partnered	Parenting Payment Single	Partner Allowance	Special Benefit	Youth Allowance	Other Payments	Total Participants
Northern Territory	35	69	<5	89	413	88	11,012	1,135	3,547	0	0	2,799	n.p.	19,196
Alice Springs	9	n.p.	0	25	89	6	2,138	204	779	0	0	656	<5	3,924
Barkly	<5	<5	0	7	28	5	626	63	244	0	0	160	0	1,139
Katherine	8	18	0	13	93	20	1,994	222	583	0	0	531	0	3,482
Daly - Tiwi - West Arnhem	n.p.	14	0	8	73	13	1,912	244	373	0	0	505	<5	3,150
East Arnhem	0	n.p.	0	15	57	8	1,494	234	318	0	0	344	<5	2,480
Remainder of NT	9	7	<5	21	73	36	2,848	168	1,250	0	0	603	<5	5,021
Western Australia	<5	12	0	6	42	0	101	n.p.	31	0	0	39	0	239
Kimberley	<5	<5	0	0	8	0	29	<5	n.p.	0	0	10	0	59
NG Lands and Kiwirrkurra Community	0	<5	0	<5	6	0	21	<5	<5	0	0	14	0	52
Greater Perth and Peel	0	n.p.	0	<5	13	0	14	0	n.p.	0	0	7	0	47
East – Kimberley	0	<5	0	<5	7	0	21	<5	8	0	0	7	0	50
Goldfields	0	<5	0	0	8	0	16	0	<5	0	0	<5	0	31
Queensland	0	12	0	<5	35	<5	135	6	n.p.	0	0	537	7	765
Logan	0	0	0	<5	16	<5	79	0	10	0	0	n.p.	6	538
Rockhampton and Livingstone	0	<5	0	0	7	0	26	<5	<5	0	0	109	<5	149
Cape York ¹	0	n.p.	0	0	12	0	24	5	12	0	0	<5	0	65
Bundaberg and Hervey Bay	0	0	0	0	0	0	6	0	<5	0	0	<5	0	13
South Australia	<5	5	0	<5	41	<5	124	11	34	0	0	205	<5	429
Greater Adelaide	<5	<5	0	0	n.p.	0	45	<5	7	0	0	39	0	106
Playford	0	0	0	0	7	0	19	<5	<5	0	0	147	0	178
APY Lands	0	<5	0	<5	17	<5	54	n.p.	21	0	0	19	<5	128
Ceduna	0	0	0	<5	n.p.	0	6	<5	<5	0	0	0	0	17
Victoria (Shepparton)	0	0	0	<5	n.p.	0	9	0	0	0	0	50	0	70
New South Wales (Bankstown)	0	0	0	0	<5	0	17	<5	<5	0	0	58	0	84
Out of area²	<5	0	0	<5	n.p.	0	150	9	35	0	0	105	0	309
Total	41	98	<5	102	551	n.p.	11,548	1,170	3,680	0	0	3,793	14	21,092

¹ The Queensland Commission is the Family Responsibilities Commission who can refer participants to the program in Cape York and Doomadgee region. Breakdown of Cape York and Doomadgee participant numbers by voluntary status is not provided.

² Some participants may move outside enhanced IM regions and continue to be eligible for the program.

Table 6. Number of enhanced Income Management exemptions by Indigenous Indicator as at 2 May 2025

The Secretary of the Department of Social Services (or delegate) may determine that a person is an exempt welfare payment recipient if criteria as per sections 123UGB, 123UGC, 123UGD, 123UGF, and 123UGG of the Act are satisfied.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	0	0	0
Full Time Students	0	11	11
< 25% of max payment	330	267	597
Child Participating In Approved Activity	190	418	608
Special benefit	0	0	0

Notes

- Additional information on legislation, Income Management, location, data confidentialisation and data caveats can be found in Income Management metadata update.
- Cells less than 5 are suppressed as less than 5. In some instances, figures may not be provided if the actual number can be derived. As a result, the sum of each row in a column may not add to equal the column totals.