

Table 1. Number of Income Management participants by location and measure as at 28 June 2024

1.1 Northern Territory

Measure	Location						Total
	Alice Springs	Barkly	Katherine	Daly - Tiwi - West Arnhem	East Arnhem	Rest of NT	
Disengaged Youth	721	155	461	647	508	445	2,937
Long Term Welfare Payment Recipient	2,579	524	1,463	2,178	1,545	2,297	10,586
Voluntary Income Management	480	120	227	308	178	166	1,479
Child Protection	0	0	0	0	0	0	0
Vulnerable Welfare Payment Recipient	19	<5	12	n.p.	20	22	88
Vulnerable Welfare Payment Recipient - Youth	18	<5	12	8	<5	20	64
Supporting People at Risk	0	0	0	0	0	0	0

1.2 Western Australia

Measure	Location				Total
	Kimberley	NG Lands and Kiwirrkurra Community	Greater Perth and Peel	Rest of WA	
Disengaged Youth	n.p.	<5	<5	<5	10
Long Term Welfare Payment Recipient	11	<5	<5	<5	18
Voluntary Income Management	178	n.p.	82	<5	301
Child Protection	0	0	6	0	6
Vulnerable Welfare Payment Recipient	0	<5	0	0	<5
Vulnerable Welfare Payment Recipient - Youth	<5	<5	<5	<5	5
Supporting People at Risk	0	0	0	0	0

1.3 Queensland

Measure	Location			Total
	Logan	Rockhampton and Livingston	Rest of QLD	
Disengaged Youth	<5	0	<5	<5
Long Term Welfare Payment Recipient	<5	<5	22	25
Voluntary Income Management	13	n.p.	<5	27
Child Protection	0	0	0	0
Vulnerable Welfare Payment Recipient	<5	<5	<5	<5
Vulnerable Welfare Payment Recipient - Youth	37	10	9	56
Supporting People at Risk	0	0	0	0

1.4 South Australia

Measure	Location				Total
	Greater Adelaide	Playford	APY Lands	Rest of SA	
Disengaged Youth	<5	0	0	0	<5
Long Term Welfare Payment Recipient	12	<5	n.p.	8	31
Voluntary Income Management	n.p.	14	52	<5	74
Child Protection	<5	0	0	0	<5
Vulnerable Welfare Payment Recipient	0	0	<5	0	<5
Vulnerable Welfare Payment Recipient - Youth	<5	12	0	5	21
Supporting People at Risk	0	0	0	0	0

1.5 Victoria

Measure	Location		Total
	Shepparton	Rest of VIC	
Disengaged Youth	0	<5	<5
Long Term Welfare Payment Recipient	0	<5	<5
Voluntary Income Management	n.p.	<5	28
Child Protection	0	0	0
Vulnerable Welfare Payment Recipient	n.p.	<5	6
Vulnerable Welfare Payment Recipient - Youth	<5	n.p.	9
Supporting People at Risk	0	0	0

1.6 New South Wales

Measure	Location		Total
	Greater Sydney	Rest of NSW	
Disengaged Youth	<5	<5	<5
Long Term Welfare Payment Recipient	0	<5	<5
Voluntary Income Management	5	5	10
Child Protection	0	0	0
Vulnerable Welfare Payment Recipient	5	0	5
Vulnerable Welfare Payment Recipient - Youth	<5	<5	5
Supporting People at Risk	0	0	0

Table 2. Current Income Management (IM) participants with an active BasicsCard by state/territory as at 28 June 2024

The BasicsCard is one option available to Income Management participants. Most customers, but not all, choose to use a BasicsCard to access their income managed funds. A small number of IM participants choose to use other payment options, such as direct debit or BPay.

Current Income Management participants with an active BasicsCard by state/territory	
Northern Territory	15,047
Western Australia	331
Queensland	112
South Australia	130
Victoria	46
New South Wales	24
Australian Capital Territory/Tasmania/Unknown	9

Table 3. Number of Income Management exemptions by Indigenous Indicator as at 28 June 2024

Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of Income Management.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	<5	n.p.	8
Full Time Students	37	277	314
Parenting Requirements	150	221	371
Regular Paid Employment	0	0	0
< 25% of Max Payment	<5	<5	5
Auto < 25% Of Max Rate Payment	351	205	556
Child Participating In Approved Activity	0	<5	<5

Table 4. Number of enhanced Income Management (enhanced IM) participants by current location, volunteers and First Nations participants as at 28 June 2024

	Income support payment															
enhanced Income Management region	Abstudy (Living Allowance)	Age Pension	Austudy	Carer Payment	Disability Support Pension	Family Tax Benefit	JobSeeker Payment	Parenting Payment Partnered	Parenting Payment Single	Partner Allowance	Special Benefit	Youth Allowance	Other Payments	Total Participants	Per cent Indigenous	Per cent volunteers
APY Lands (SA)	0	<5	0	<5	8	0	32	8	15	0	0	10	<5	78	94%	47%
Bankstown (NSW)	<5	0	0	<5	n.p.	0	27	0	<5	0	0	62	0	97	19%	n.p.
Bundaberg & Hervey Bay (QLD)	0	0	0	0	0	0	6	0	n.p.	0	0	<5	0	12	42%	n.p.
Cape York (QLD)	0	11	0	<5	11	<5	30	7	14	0	0	0	0	76	89%	0%
Ceduna & Surrounds (SA)	0	0	0	<5	n.p.	0	7	0	0	0	0	0	0	14	57%	n.p.
East-Kimberley (WA)	0	<5	0	<5	9	<5	26	<5	6	0	0	6	0	58	n.p.	45%
Goldfields (WA)	0	<5	0	0	9	0	17	0	<5	0	0	0	0	31	39%	100%
Greater Adelaide (SA)	<5	<5	0	0	n.p.	0	29	0	7	0	0	19	0	62	52%	15%
Greater Perth and Peel (WA)	<5	<5	0	<5	9	0	8	<5	5	0	0	7	0	38	29%	45%
Greater Shepparton (VIC)	0	0	0	<5	<5	0	n.p.	0	<5	0	0	55	<5	64	28%	n.p.
Kimberley (WA)	0	0	0	0	7	0	27	0	11	0	0	6	0	51	n.p.	29%
Logan (QLD)	0	0	0	<5	15	0	66	<5	11	0	0	371	9	475	31%	2%
NG Lands and Kiwikurra Community (WA)	0	0	0	0	5	0	12	<5	<5	0	0	8	0	31	n.p.	42%
Northern Territory	n.p.	41	<5	71	257	99	7,979	910	2,562	0	0	1,946	10	13,886	81%	3%
Playford (SA)	0	0	0	0	<5	0	16	<5	<5	0	0	111	<5	132	33%	0%
Rockhampton and Livingstone (QLD)	0	<5	0	<5	5	0	25	<5	<5	0	0	97	<5	135	44%	6%
Other / Out of Area	<5	0	0	<5	5	<5	125	<5	31	0	0	87	0	256	52%	4%

¹ Participants in Cape York and Doomadgee region include voluntary and compulsory participants referred by the Family Responsibilities Commission. Breakdown of Cape York and Doomadgee participant numbers by voluntary status is not provided.

² Some participants may move outside enhanced IM regions and continue to be eligible for the program.

Notes

- Additional information on legislation, Income Management, location, data confidentialisation and data caveats can be found in Income Management metadata update.
- Cells less than 5 are suppressed as less than 5. In some instances, figures may not be provided if the actual number can be derived. As a result, the sum of each row in a column may not add to equal the column totals.