

Table 1. Number of Income Management participants by location and measure as at 30 May 2025

	IM Measures								
Income Management region	Disengaged Youth	Long-Term Welfare Payment Recipient	Voluntary Income Management	Child Protection	Vulnerable Welfare Payment Recipient	Vulnerable Welfare Payment Recipient – Youth	Supporting People at Risk	Total Participants	Per cent Indigenous
Northern Territory	1,672	7,508	1,177	0	n.p.	<5	0	10,430	88%
Alice Springs	439	1,911	423	0	19	0	0	2,792	93%
Barkly	n.p.	358	98	0	<5	0	0	550	93%
Katherine	n.p.	1,001	177	0	9	<5	0	1,424	92%
Daly - Tiwi - West Arnhem	404	1,664	241	0	11	0	0	2,320	92%
East Arnhem	309	1,227	149	0	15	0	0	1,700	94%
Remainder of NT	192	1,347	89	0	16	0	0	1,644	65%
Western Australia	<5	7	232	<5	<5	0	0	245	73%
Kimberley	<5	<5	n.p.	0	0	0	0	136	95%
NG Lands and Kiwirrkurra Community	0	<5	27	0	<5	0	0	n.p.	100%
Greater Perth and Peel	<5	<5	n.p.	<5	0	0	0	74	19%
Remainder of WA	<5	<5	<5	0	0	0	0	<5	n.p.
Queensland	n.p.	13	24	0	<5	0	0	44	45%
Logan	0	<5	n.p.	0	0	0	0	14	n.p.
Rockhampton and Livingstone	0	0	n.p.	0	<5	0	0	11	n.p.
Remainder of QLD	n.p.	n.p.	<5	0	<5	0	0	19	n.p.
South Australia	5	n.p.	56	0	<5	0	0	75	79%
Greater Adelaide	<5	<5	8	0	0	0	0	15	n.p.
Playford	0	<5	n.p.	0	<5	0	0	13	0%
APY Lands	<5	<5	34	0	<5	0	0	42	n.p.
Remainder of SA	0	<5	<5	0	0	0	0	5	100%
Victoria	0	0	n.p.	0	<5	0	0	28	n.p.
Shepparton	0	0	23	0	<5	0	0	n.p.	n.p.
Remainder of VIC	0	0	<5	0	0	0	0	<5	n.p.
New South Wales	0	<5	9	0	<5	0	0	n.p.	n.p.
Bankstown	0	0	n.p.	0	<5	0	0	10	0%
Remainder of NSW	0	<5	<5	0	0	0	0	<5	n.p.
Other (inc. Australian Capital Territory, Tasmania, Unknown)	0	0	<5	0	<5	0	0	<5	n.p.
Total	1,685	7,539	1,524	<5	n.p.	<5	0	10,838	87%

Table 2. Current Income Management (IM) participants with an active BasicsCard by state/territory as at 30 May 2025

The BasicsCard is one option available to Income Management participants. Most customers, but not all, choose to use a BasicsCard to access their income managed funds. A small number of IM participants choose to use other payment options, such as direct debit or BPay.

Current Income Management participants with an active BasicsCard by state/territory	
Northern Territory	10,371
Western Australia	241
Queensland	44
South Australia	73
Victoria	27
New South Wales	13
Australian Capital Territory/Tasmania/Unknown	<5

Table 3. Number of Income Management exemptions by Indigenous Indicator as at 30 May 2025

Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long-Term Welfare Payment Recipient Measures of Income Management.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	<5	<5	5
Full Time Students	20	289	309
Parenting Requirements	14	9	23
< 25% of Max Payment	0	<5	<5
Auto < 25% Of Max Rate Payment	234	135	369

Table 4. Number of enhanced Income Management (enhanced IM) participants by current location, volunteers and First Nations participants as at 30 May 2025

	Enhanced IM Measure									
Enhanced Income Management region	Disengaged Youth	Long-Term Welfare Payment Recipient	Voluntary Income Management	Child Protection	Vulnerable Welfare Payment Recipient	Vulnerable Welfare Payment Recipient – Youth	Supporting People at Risk	Queensland Commission ¹	Total Participants	Per cent Indigenous
Northern Territory	4,641	13,556	882	7	304	149	0	0	19,539	82%
Alice Springs	1,001	2,669	194	<5	109	n.p.	0	0	4,003	88%
Barkly	262	802	65	0	16	8	0	0	1,153	92%
Katherine	898	2,352	200	0	48	18	0	0	3,516	93%
Daly - Tiwi - West Arnhem	739	2,198	198	0	54	13	0	0	3,202	90%
East Arnhem	687	1,680	146	0	15	10	0	0	2,538	93%
Rest of NT	1,054	3,855	79	<5	62	n.p.	0	0	5,127	56%
Western Australia	29	76	114	22	10	10	0	0	261	77%
Kimberley	6	20	21	9	0	5	0	0	61	n.p.
NG Lands and Kiwirrkurra Community	<5	17	26	<5	n.p.	<5	0	0	56	n.p.
Greater Perth and Peel	10	n.p.	n.p.	9	<5	<5	0	0	54	37%
East – Kimberley	n.p.	25	23	<5	0	0	0	0	62	92%
Goldfields	0	<5	n.p.	0	0	<5	0	0	28	39%
Queensland	9	14	23	0	107	500	0	66	719	38%
Logan	9	n.p.	7	0	80	n.p.	0	0	500	31%
Rockhampton and Livingstone	0	<5	9	0	27	n.p.	0	0	142	37%
Cape York ¹	0	0	0	0	0	0	0	66	66	n.p.
Bundaberg and Hervey Bay	0	<5	7	0	0	<5	0	0	11	n.p.
South Australia	24	n.p.	98	n.p.	30	191	0	0	419	53%
Greater Adelaide	13	36	n.p.	n.p.	6	n.p.	0	0	106	53%
Playford	<5	<5	0	0	17	154	0	0	175	22%
APY Lands	n.p.	30	73	0	7	<5	0	0	124	96%
Ceduna	0	<5	n.p.	0	0	0	0	0	14	64%
Victoria (Shepparton)	0	<5	<5	0	10	52	0	0	67	37%
New South Wales (Bankstown)	<5	8	<5	0	15	57	0	0	86	23%
Out of area²	n.p.	125	18	<5	19	76	0	0	283	60%
Total	4,751	13,851	1,140	36	495	1,035	0	66	21,374	79%

Table 5. Number of enhanced Income Management (enhanced IM) participants by current location and benefit type as at 30 May 2025

Enhanced Income Management region	Abstudy (Living Allowance)	Age Pension	Austudy	Carer Payment	Disability Support Pension	Family Tax Benefit	JobSeeker Payment	Parenting Payment Partnered	Parenting Payment Single	Partner Allowance	Special Benefit	Youth Allowance	Other Payments	Total Participants
Northern Territory	41	71	<5	77	414	n.p.	11,224	1,158	3,607	0	0	2,866	5	19,539
Alice Springs	n.p.	16	0	24	93	8	2,149	209	809	0	0	681	<5	4,003
Barkly	<5	<5	0	5	26	<5	652	67	237	0	0	157	0	1,153
Katherine	8	20	0	11	93	7	2,022	235	590	0	0	530	0	3,516
Daly - Tiwi - West Arnhem	9	15	0	7	73	13	1,941	239	386	0	0	519	0	3,202
East Arnhem	0	n.p.	0	14	55	10	1,535	236	316	0	0	362	<5	2,538
Remainder of NT	10	7	<5	16	74	31	2,925	172	1,269	0	0	617	<5	5,127
Western Australia	<5	12	0	6	43	0	118	n.p.	32	0	0	40	0	261
Kimberley	<5	<5	0	0	8	0	33	<5	n.p.	0	0	10	0	61
NG Lands and Kiwirrkurra Community	0	<5	0	<5	6	0	27	5	<5	0	0	13	0	56
Greater Perth and Peel	0	6	0	<5	15	0	17	0	7	0	0	n.p.	0	54
East – Kimberley	0	<5	0	<5	6	0	27	<5	13	0	0	8	0	62
Goldfields	0	<5	0	0	8	0	14	0	<5	0	0	<5	0	28
Queensland	0	12	0	<5	35	0	118	n.p.	35	0	0	506	n.p.	719
Logan	0	0	0	<5	16	0	68	0	12	0	0	398	<5	500
Rockhampton and Livingstone	0	<5	0	0	7	0	23	<5	<5	0	0	n.p.	<5	142
Cape York ¹	0	n.p.	0	0	12	0	23	5	14	0	0	<5	0	66
Bundaberg and Hervey Bay	0	0	0	0	0	0	<5	0	n.p.	0	0	<5	0	11
South Australia	<5	5	0	<5	44	<5	114	18	33	0	0	199	<5	419
Greater Adelaide	<5	<5	0	0	12	0	44	<5	<5	0	0	40	0	106
Playford	0	0	0	0	8	0	n.p.	<5	5	0	0	144	0	175
APY Lands	0	<5	0	<5	17	<5	50	13	23	0	0	15	<5	124
Ceduna	0	0	0	<5	7	0	<5	<5	<5	0	0	0	0	14
Victoria (Shepparton)	0	0	0	<5	n.p.	0	11	0	<5	0	0	44	0	67
New South Wales (Bankstown)	0	0	0	<5	<5	0	17	<5	<5	0	0	60	0	86
Out of area²	<5	0	0	<5	7	0	132	8	26	0	0	106	0	283
Total	47	100	<5	90	556	73	11,734	1,200	3,738	0	0	3,821	n.p.	21,374

¹ The Queensland Commission is the Family Responsibilities Commission who can refer participants to the program in Cape York and Doomadgee region. Breakdown of Cape York and Doomadgee participant numbers by voluntary status is not provided.

² Some participants may move outside enhanced IM regions and continue to be eligible for the program.

Table 6. Number of enhanced Income Management exemptions by Indigenous Indicator as at 30 May 2025

The Secretary of the Department of Social Services (or delegate) may determine that a person is an exempt welfare payment recipient if criteria as per sections 123UGB, 123UGC, 123UGD, 123UGF, and 123UGG of the Act are satisfied.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	0	0	0
Full Time Students	<5	n.p.	16
< 25% of max payment	362	283	645
Child Participating In Approved Activity	183	426	609
Special benefit	0	0	0

Notes

- Additional information on legislation, Income Management, location, data confidentialisation and data caveats can be found in Income Management metadata update.
- Cells less than 5 are suppressed as less than 5. In some instances, figures may not be provided if the actual number can be derived. As a result, the sum of each row in a column may not add to equal the column totals.