

Table 1. Number of Cashless Debit Card (CDC) participants by original CDC location as at 1 January 2021

	Income Support Payment															
Cashless Debit Card region*	Abstudy (Living Allowance)	Austudy	Carer Payment	Disability Support Pension	JobSeeker Payment**	Parenting Payment Partnered	Parenting Payment Single	Partner Allowance	Sickness Allowance	Special Benefit	Widow Allowance	Wife Pension (Age)	Youth Allowance	Volunteer	Total Participants	Per cent Indigenous
Ceduna region SA	<5	<5	n.p.	164	518	56	114	0	0	0	0	0	50	0	944	76%
East Kimberley region WA	<5	<5	67	311	803	79	284	0	0	0	0	0	62	<5	1,611	82%
Goldfields region WA	6	<5	166	510	1,743	98	643	0	0	<5	0	0	140	<5	3,313	49%
Bundaberg and Hervey Bay region QLD	0	0	0	0	2,515	435	1,739	0	0	0	0	0	955	0	5,644	18%

Table 2. Community panel (or body) decisions to change restricted portion of income support payment as at 1 January 2021

Community panels (Section 124PK of the Act), or community bodies, operate in the Ceduna SA region and the East Kimberley WA region, with the East Kimberley region having two community panels operating in Kununurra and Wyndham. The number of applications and the number of decisions may not be the same as sometimes people withdraw their application, or a decision may not have been made on an application at the time of extracting the data.

Community Panel (Body) decisions	Applications	Approved		Not Approved	
		Number	Per cent Indigenous	Number	Per cent Indigenous
Ceduna region SA	191	148	57%	43	67%
East Kimberley region WA	52	15	n.p.	37	70%

Table 3. When someone is not subject to cashless welfare arrangements:

Well-Being Exemptions (Section 124PHA of the Act) as at 1 January 2021

If being a Cashless Debit Card program participant would pose a serious risk to a person's mental, physical or emotional wellbeing, the Secretary of the Department of Social Services (or delegate) can provide the person with an exemption from participating in the program. This is known as a well-being exemption.

Well-Being Exemptions	Applications	Approved		Not Approved	
		Number	Per cent Indigenous	Number	Per cent Indigenous
Ceduna region SA	45	33	18%	12	50%
East Kimberley region WA	51	34	59%	17	59%
Goldfields region WA	160	114	18%	46	15%
Bundaberg and Hervey Bay region Qld	51	20	25%	31	n.p.

Table 4. When someone is not subject to cashless welfare arrangements:

Exits (Section 124PBH of the Act) as at 1 January 2021

A person can apply to exit the program if they can demonstrate reasonable and responsible management of their affairs, including financial affairs, in accordance with the criteria set out in the legislation.

Exits	Applications	Approved		Not Approved		Withdrawn/closed****	
		Number	Per cent Indigenous	Number	Per cent Indigenous	Number	Per cent Indigenous
Ceduna region SA***	53	15	27%	17	53%	19	58%
East Kimberley region WA***	86	11	36%	53	87%	19	79%
Goldfields region WA***	298	87	15%	141	40%	54	30%
Bundaberg and Hervey Bay region QLD***	497	151	5%	219	12%	115	13%
Out of area***	528	70	19%	248	41%	172	36%

Notes

1. Additional information on legislation, Cashless Debit Card, location, data confidentialisation and data caveats can found in Cashless Debit Card metadata update.
2. * Table 1 only shows CDC participants actively receiving a trigger payment by location. Participants not receiving a trigger payment due to temporary or permanent cancellation, transition between payment types or having recently aged out of eligibility for their CDC region at the time of data extraction are not included in the data.
3. **In Table 1, JobSeeker Payment replaced Newstart Allowance on 20 March 2020 as the main working age payment for those aged 22 years to Age Pension age. Recipients who would have previously claimed Newstart Allowance, Bereavement Allowance or Sickness Allowance will now claim JobSeeker Payment.
4. ***In Table 4, the program regions represent where a person has reported to be living at the time of their application. All other program regions in this document represent where a person was living when they were placed on the program.
5. **** 'Withdrawn/closed' also includes applications from participants who were no longer eligible for the exit process at the time of decision, for reasons such as no longer being on the program.