

**Table 1. Number of Cashless Debit Card (CDC) participants by original CDC location as at 24 September 2021<sup>1</sup>**

	Income Support Payment													
Cashless Debit Card region	Abstudy (Living Allowance)	Austudy	Carer Payment	Disability Support Pension	JobSeeker Payment	Parenting Payment Partnered	Parenting Payment Single	Partner Allowance	Special Benefit	Widow Allowance	Youth Allowance	Other Payments <sup>4</sup>	Total Participants	Per cent Indigenous
Ceduna region SA	<5	<5	41	168	626	48	138	0	0	0	82	0	1,111	74%
East Kimberley region WA	<5	<5	74	348	993	78	310	0	0	0	127	<5	1,939	82%
Goldfields region WA	11	13	180	613	2,122	129	746	0	0	0	235	5	4,054	48%
Bundaberg and Hervey Bay region QLD	0	0	0	0	3,085	n.p.	2,033	0	0	0	1,351	<5	6,989	19%
Cape York region QLD <sup>2</sup>	0	0	6	26	102	n.p.	23	0	0	0	<5	22	186	96%
Northern Territory <sup>3</sup>	0	0	<5	17	770	80	167	0	0	0	67	<5	1,104	64%

**Table 2. Community panel (or body) decisions to change restricted portion of income support payment as at 24 September 2021**

Community panels (Section 124PK of the Act), or community bodies, operate in the Ceduna SA region and the East Kimberley WA region, with the East Kimberley region having two community panels operating in Kununurra and Wyndham. The number of applications and the number of decisions may not be the same as sometimes people withdraw their application, or a decision may not have been made on an application at the time of extracting the data.

Community Panel (Body) decisions	Applications	Approved		Not Approved	
		Number	Per cent Indigenous	Number	Per cent Indigenous
Ceduna region SA	191	148	56%	43	67%
East Kimberley region WA	52	15	n.p.	37	70%

**Table 3. When someone is not subject to cashless welfare arrangements:**

**Well-Being Exemptions (Section 124PHA of the Act) as at 24 September 2021**

If being a Cashless Debit Card program participant would pose a serious risk to a person's mental, physical or emotional wellbeing, the Secretary of the Department of Social Services (or delegate) can provide the person with an exemption from participating in the program. This is known as a well-being exemption.

Well-Being Exemptions	Applications	Approved		Not Approved	
		Number	Per cent Indigenous	Number	Per cent Indigenous
Ceduna region SA	48	35	18%	13	46%
East Kimberley region WA	53	35	57%	18	50%
Goldfields region WA	183	120	18%	63	22%
Bundaberg and Hervey Bay region Qld	77	37	19%	40	10%
Northern Territory	<5	0	0%	<5	0%

**Table 4.** When someone is not subject to cashless welfare arrangements:

**Exits (Section 124PBH of the Act) as at 24 September 2021**

A person can apply to exit the program if they can demonstrate reasonable and responsible management of their affairs, including financial affairs, in accordance with the criteria set out in the legislation.

Exits	Applications	Approved		Not Approved		Withdrawn <sup>6</sup>	
		Number	Per cent Indigenous	Number	Per cent Indigenous	Number	Per cent Indigenous
Ceduna region SA	163	34	26%	56	55%	69	55%
East Kimberley region WA	251	25	36%	107	76%	111	77%
Goldfields region WA	730	169	12%	255	44%	275	36%
Bundaberg and Hervey Bay region QLD	1,193	290	7%	392	16%	471	16%
Northern Territory	5	0	0%	0	0%	<5	n.p.
Not Eligible to Apply <sup>5</sup>	21	0	0%	0	0%	20	60%

## Notes

1. Table 1 only shows CDC participants actively receiving a trigger payment by location. Participants not receiving a trigger payment due to temporary or permanent cancellation, transition between payment types or having recently aged out of eligibility for their CDC region at the time of data extraction are not included in the data.
2. Participants in the Cape York region were transitioned from Income Management onto the CDC based on referral arrangements managed by the Family Responsibilities Commission (FRC).
3. Income Management participants in the Northern Territory are now able to transition to the CDC if they choose to do so.
4. Individuals in the 'other payments' column are not on a category P payment and may have volunteered to be on the CDC program (section 124PH of the Act), or placed on by referral from the FRC.
5. 'Not eligible to Apply' – These applications were submitted by individuals who are not on the CDC program, or who have volunteered and may exit at any time, or who are under referral from the FRC and therefore not eligible to exit the program in the way.
6. 'Withdrawn' also includes applications from participants who were no longer eligible for the exit process at the time of decision, for reasons such as no longer being on the program.