

Taxation statistics 2009–10

Table 6: Cost of compliance

Income tax return time box data, by lodgment method - average time to complete form, 2006–07 to 2009–10 income years¹

Notes:

* The symbol 'n.a.' used in this publication means not applicable or not available.

* Totals may not equal the sum of components due to rounding.

* In order to meet privacy regulations, the following measures have been applied.

(a) Statistics for some items may not be included in some tables.

1 The statistics for the 2009–10 income year were sourced from 2010 returns processed by 31 October 2011. The statistics are not necessarily complete. For further information, please refer to the 'Source of cost of compliance statistics' section in the 'Cost of compliance' chapter of *Taxation statistics 2009–10*. The statistics for the earlier income years are as at 31 October of each year, for example 2008–09 income year, 2009 returns processed by 31 October 2010.

2 Extreme outlier values of time taken to complete forms have been removed.

3 This value is calculated from the total number of clients who completed the time-box after extreme outlier values have been removed.

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**Income tax return time box data, by lodgment method - average time to complete form,
2006–07 to 2009–10 income years¹**

Lodgment Type		2006-07			2007-08		
		No. of clients	Total hours ²	Average Hours ³	No. of clients	Total hours ²	Average Hours ³
Individual	agent return	19,196	80,964	4.2	23,216	87,767	3.8
	self preparer e-tax	38,486	167,257	4.3	49,270	241,113	4.9
	self preparer taxpack	17,965	99,046	5.5	16,882	105,319	6.2
	total	75,647	347,267	4.6	89,368	434,199	4.9
Company	agent return	11,768	97,011	8.2	11,729	94,773	8.1
	self preparer taxpack	17,794	106,008	6.0	19,084	140,371	7.4
	total	29,562	203,019	6.9	30,813	235,144	7.6
Fund	agent agent return	10,045	54,359	5.4	12,357	84,674	6.9
	self preparer taxpack	2,225	16,086	7.2	2,376	25,220	10.6
	total	12,270	70,445	5.7	14,733	109,894	7.5
Partnership	agent electronic lodgment	6,381	38,596	6.0	5,199	30,925	5.9
	agent paper	477	4,593	9.6	358	3,856	10.8
	self preparer electronic lodgment						
	self preparer paper	6,409	57,486	9.0	5,825	61,493	10.6
	total	13,267	100,675	7.6	11,382	96,274	8.5
Trust	agent electronic lodgment	6,471	47,025	7.3	6,329	40,903	6.5
	agent paper	981	7,613	7.8	917	5,892	6.4
	self preparer electronic lodgment						
	self preparer paper	6,351	41,100	6.5	5,934	45,993	7.8
	total	13,803	95,738	6.9	13,180	92,788	7.0

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**Income tax return time box data, by lodgment method - average time to complete form,
2006–07 to 2009–10 income years¹**

Lodgment Type		2008-09			2009-10		
		No. of clients	Total hours ²	Average Hours ³	No. of clients	Total hours ²	Average Hours ³
Individual	agent return	20,388	77,932	3.8	23,012	80,680	3.5
	self preparer e-tax	50,170	238,450	4.8	59,356	280,178	4.7
	self preparer taxpack	16,833	101,795	6.0	16,819	98,205	5.8
	total	87,391	418,177	4.8	99,187	459,063	4.6
Company	agent return	11,096	91,182	8.2	11,211	85,437	7.6
	self preparer taxpack	18,725	126,168	6.7	18,867	134,366	7.1
	total	29,821	217,350	7.3	30,078	219,803	7.3
Fund	agent agent return	14,107	76,586	5.4	15,601	77,236	5.0
	self preparer taxpack	2,148	25,206	11.7	2,112	26,027	12.3
	total	16,255	101,792	6.3	17,713	103,263	5.8
Partnership	agent electronic lodgment	4,872	30,751	6.3	4,524	28,542	6.3
	agent paper	342	3,687	10.8	248	2,148	8.7
	self preparer electronic lodgment						
	self preparer paper	5,668	59,692	10.5	5,279	56,209	10.6
	total	10,882	94,130	8.7	10,051	86,899	8.6
Trust	agent electronic lodgment	6,359	41,335	6.5	5,968	37,591	6.3
	agent paper	755	5,247	6.9	784	4,181	5.3
	self preparer electronic lodgment						
	self preparer paper	6,503	49,322	7.6	6,330	51,788	8.2
	total	13,617	95,904	7.0	13,082	93,560	7.2