| **Table 49**: Centrelink, Medicare and Child Support—letters online | | | | |
| --- | --- | --- | --- | --- |
|  | **2011-12** | **2012-13** | **2013-14** | **% change since 2012–13** |
| Centrelink | 19,407,508 | 31,724,995 | 43,487,116 | +37.1 |
| Medicare1 | NA | NA | 620,065 | NA |
| Child Support | 1,792,407 | 1,936,315 | 2,275,995 | +17.5 |
| **Total letters online** | **21,199,915** | **33,661,310** | **46,383,176** | **+37.8** |

1. Medicare letters online commenced with the implementation of myGov Inbox on 29 March 2014.