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| --- | --- | --- | --- | --- |
| **Table 20**: Hearing Services Program service and payments | | | | |
|  | **2011–12** | **2012–13** | **2013–14** | **% change since 2012–13** |
| Services processed¹ | 1,218,966 | 1,236,515 | 1,265,890 | +2.4 |
| Total amount paid² | $324.7 million | $312.7 million | $337.0 million | +7.8 |

1. Services provided to individuals.

2. Payments made to hearing contractors.