| **Table 46**: Users accessing HPOS services | | | | |
| --- | --- | --- | --- | --- |
|  | **2011-12** | **2012-13** | **2013-14** | **% change since 2012–13** |
| Users | 87,717 | 104,771 | 124,582 | +18.9 |
| Accesses to HPOS | 1,246,734 | 1,489,583 | 1,946,095 | +30.6 |