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| **Table 12b**: Volumes of services transmitted electronically – Medicare Easyclaim | | | | |
|  | **2011–12** | **2012–13** | **2013–14** | **% change since 2012–13** |
| **Medicare Easyclaim** | | | | |
| Bulk billing | 17.4 million | 17.3 million | 16.3 million | –5.8 |
| Patient claiming | 6.6 million | 7.7 million | 8.3 million | +7.8 |