|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Table 12d**: Volumes of services transmitted electronically – SMTP | | | | |
|  | **2011–12** | **2012–13** | **2013–14** | **% change since 2012–13** |
| **SMTP** | | | | |
| Bulk billing | 195,400 | 154,500 | 141,500 | –8.4 |
| Simplified billing | 9.4 million | 8.8 million | 8.2 million | –6.8 |