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| --- | --- | --- | --- | --- |
| **Table 53c**: Summary of customer feedback about the department – Child Support | | | | |
| **Child Support** | | | | |
| **Customer feedback** | **Actual 2011-12** | **Actual 2012-13** | **Actual 2013-14** | **% change since 2012-13** |
| Compliments | 321 | 574 | 441 | –23.2 |
| Suggestions | 110 | 644 | 130 | –79.8 |
| Complaints | 19,192 | 23,312 | 22,829 | –2.1 |