|  |  |  |  |
| --- | --- | --- | --- |
| **Table 34**: PBS administration | | | |
| **Deliverables and key performance indicators** | **2011-12** | **2012-13** | **2013-14** |
| Claims processed accurately1 | 98.5 | 98.6 | 98.2 |
| PBS claims submitted online | 99.4 | 99.6 | 99.9 |
| Applicants approved to supply PBS medicines advised within five days of the decision being made | 100 | 100 | 100 |

1. Target ≥98 per cent.