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| --- | --- | --- | --- | --- |
| **Table 12a**: Volumes of services transmitted electronically – Medicare Online | | | | |
|  | **2011–12** | **2012–13** | **2013–14** | **% change since 2012–13** |
| **Medicare Online** | | | | |
| Bulk billing | 220 million | 234.5 million | 253.5 million | +8.1 |
| Patient claiming | 13.4 million | 21.7 million | 27.5 million | +26.7 |