| **Table 58:** Centrelink payments external review timeliness | | | | |
| --- | --- | --- | --- | --- |
| **Key performance indicators—internal measures** | **Target %** | **2011–12 %** | **2012–13 %** | **2013–14 %** |
| SSAT applications sent within 7 days | 100 | 93 | 88 | 92 |
| SSAT documents sent within 28 days | 100 | 100 | 100 | 100 |
| AAT documents lodged within 28 days | 100 | 98 | 96 | 97 |