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| --- | --- | --- | --- | --- |
| **Table 10b**:Medicare services and benefits by claim type – Benefits | | | | |
|  | **2011–12** | **2012–13** | **2013–14** | **% change since 2012–13** |
| **Benefits** | | | | |
| Bulk billing | $11.7 billion | $12.4 billion | $13.0 billion | +4.8 |
| Patient claiming | $4.2 billion | $4.2 billion | $4.2 billion | 0.0 |
| Simplified billing | $1.8 billion | $2.0 billion | $2.1 billion | +5.0 |
| **Total benefits paid** | **$17.8 billion** | **$18.6 billion** | **$19.3 billion** | **+3.8** |
| Average benefit per service | $53.21 | $54.15 | $53.82 | –0.6 |
| Average period¹ (date of lodgement to processing) | 2.6 days | 2.6 days | 1.9 days | –26.9 |

1. Due to the number of electronic claiming channels available, the gap between date of lodgement and the date of processing has reduced.